



AxiomVR4™ Install Setup

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Brampton, Ontario
Canada L6S 6K8

Number: 85 AxiomVR4™ Installation/Uninstallation

PC Requirements

Before you install AxiomVR4™, make sure that your computer's configuration meets the following **minimum** requirements:

Server

Requirement	Description
<i>Operating system¹</i>	Windows 8.1, Windows 10, Server 2012, Server 2012R2, Server 2016 and Server 2019
<i>Microprocessor</i>	Pentium IV 3.0GHz
<i>Memory</i>	8GB (minimum), 16GB (recommended)
<i>Hard disk space</i>	10Gb (Installation), 200Gb free space (to run)

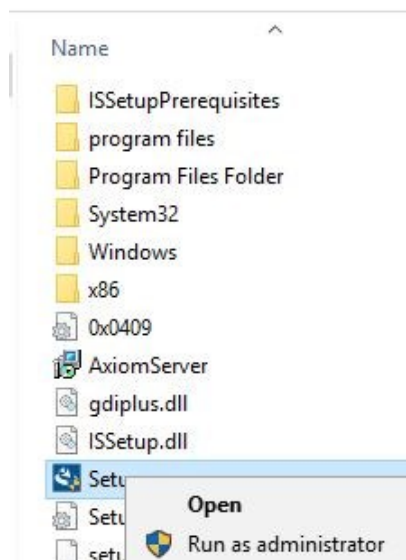
Client

Requirement	Description
<i>Operating system¹</i>	Windows 8.1, Windows 10, Server 2012, Server 2012R2, Server 2016 and Server 2019
<i>Microprocessor</i>	Pentium IV 1.0GHz
<i>Memory</i>	4GB (minimum), 8GB (recommended)
<i>Hard disk space</i>	5GB(Installation)

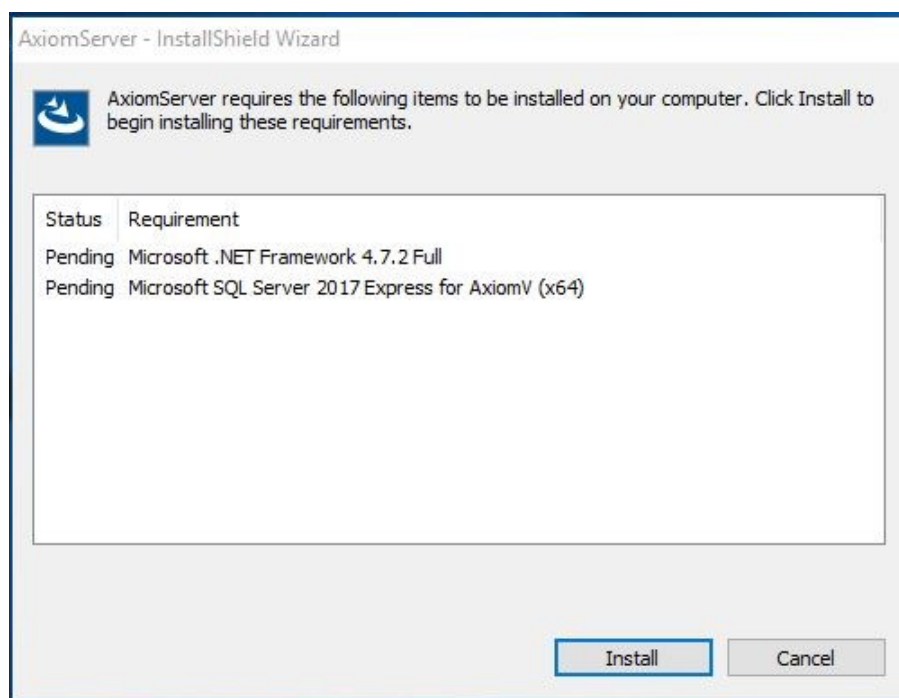
¹ Only 64 bit operating systems are supported, 'Home' versions of operating systems are not supported and all operating systems should be up to date with windows updates.

AxiomVR4™ Professional Version Server Installation

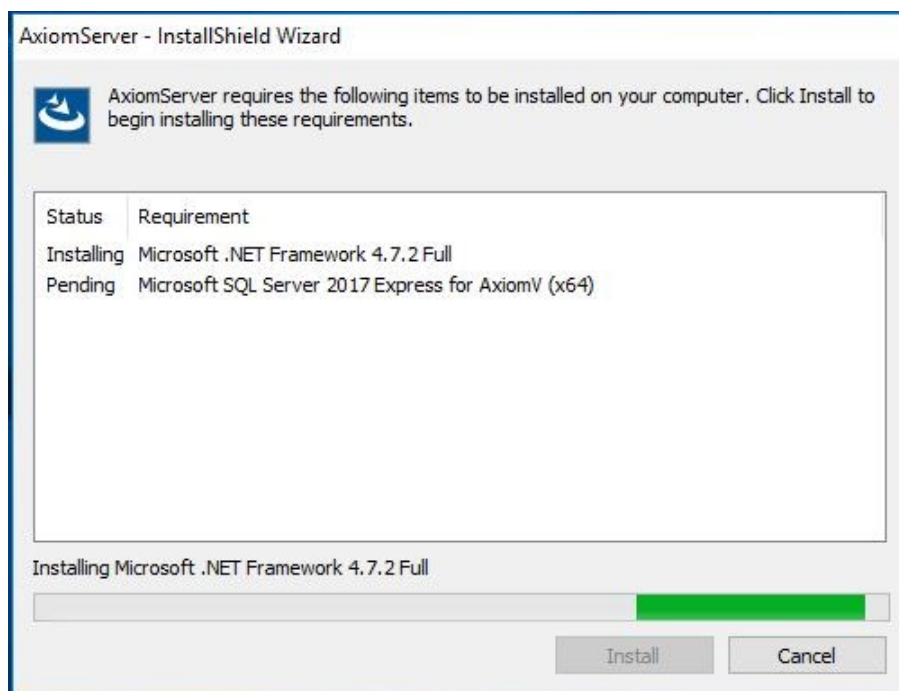
Load the CD and run the *Setup* as administrator from the *AxiomVR4* folder.



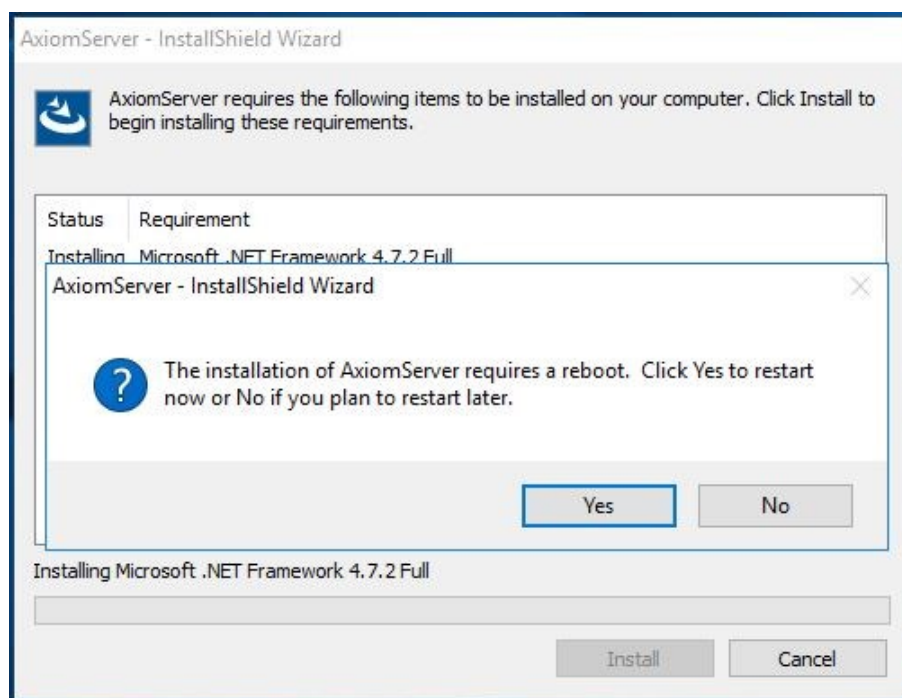
Depending upon the Operating system of the machine, it will open up a window showing the pending installations required for installation of AxiomVR4 Server



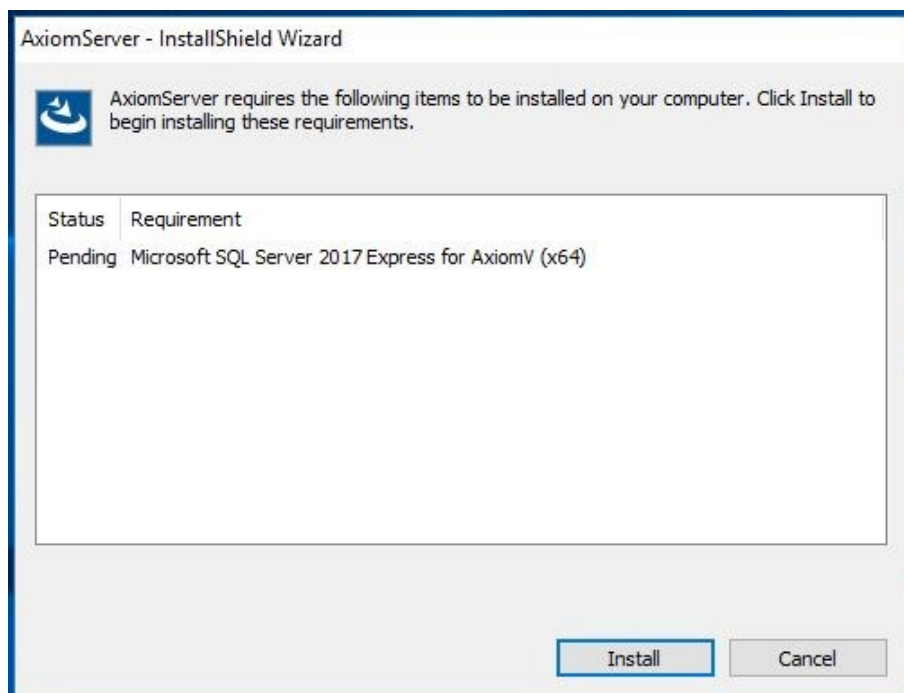
Click on *Install* to start installing Microsoft .Net framework 4.7.2, which is a prerequisite for installing Microsoft SQL Server 2017



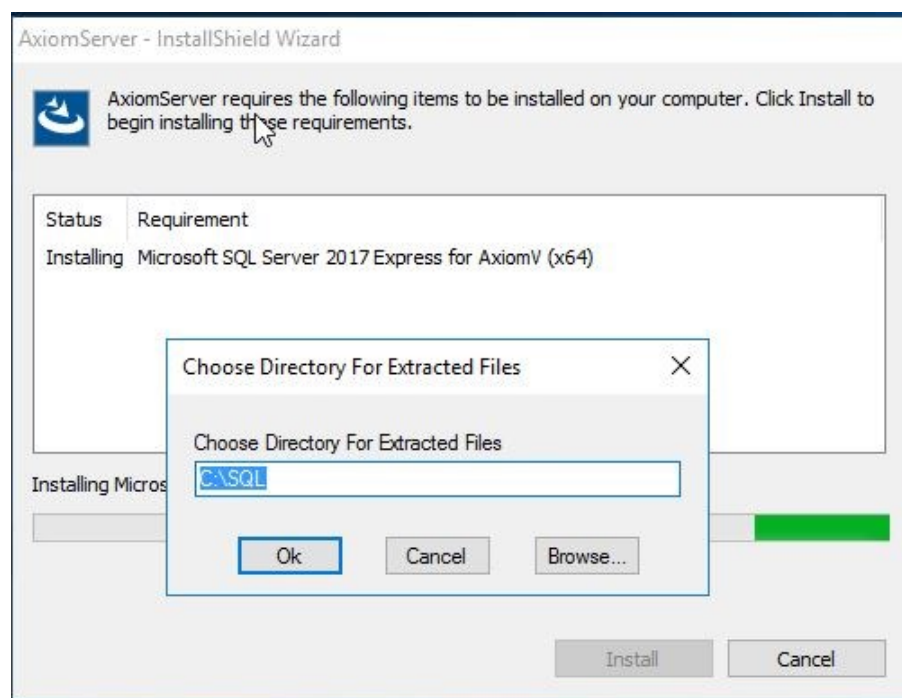
After the installation of .Net framework 4.7.2, it may require the reboot of machine depending upon the Operating system of the machine.



After the reboot, click on Install for installing SQL Server 2017

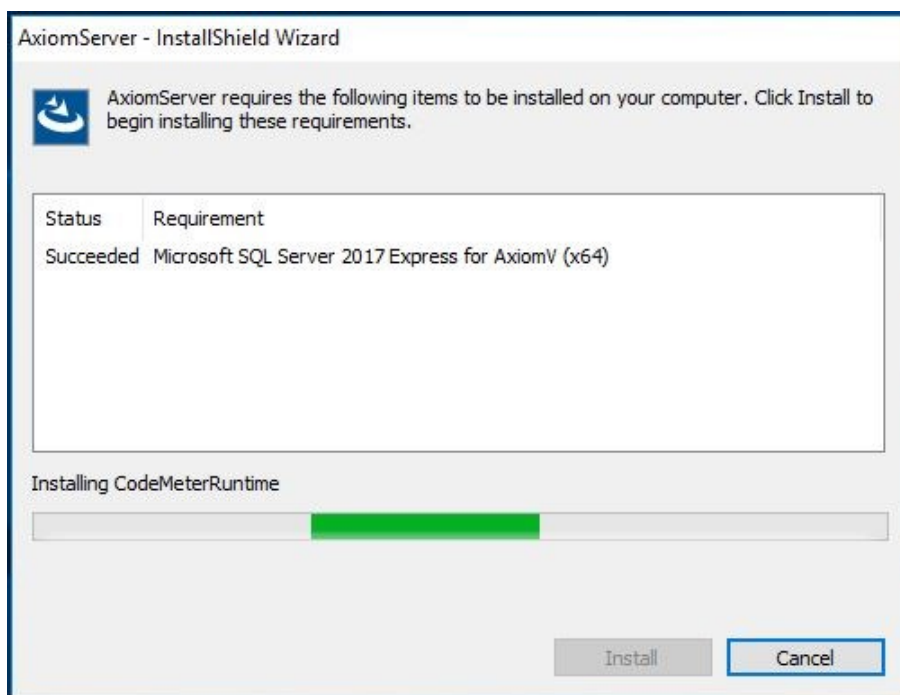


Extract the files to successfully install SQL server 2017.



It is advisable to extract the SQL files to an empty folder on desktop or C drive.

Once SQL server 2017 installation succeeds, it will continue to install CodeMeter, which is a third party installation to manage Licensing.

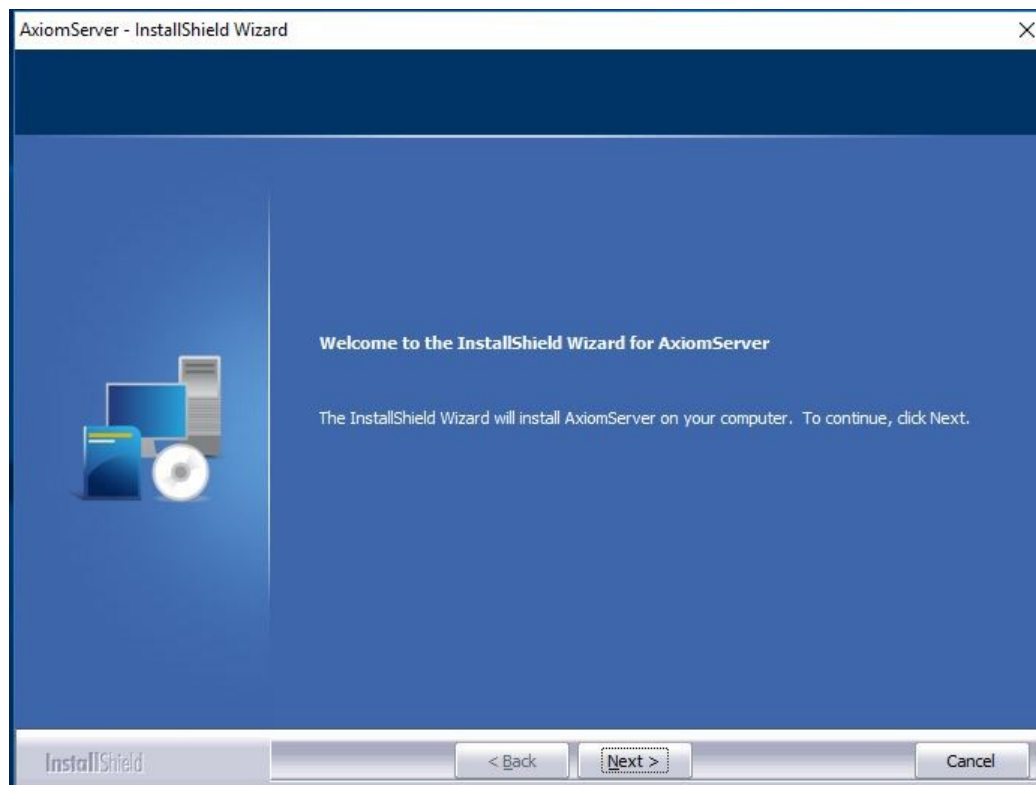


Follow On screen instruction to finish CodeMeter installation

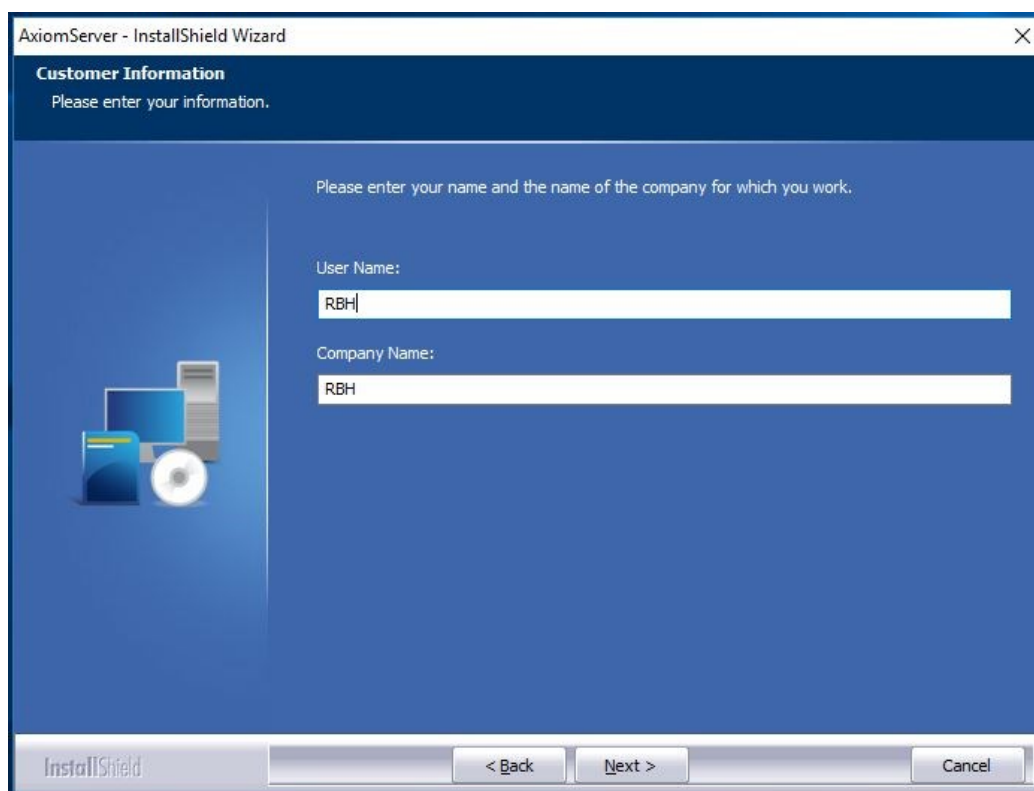
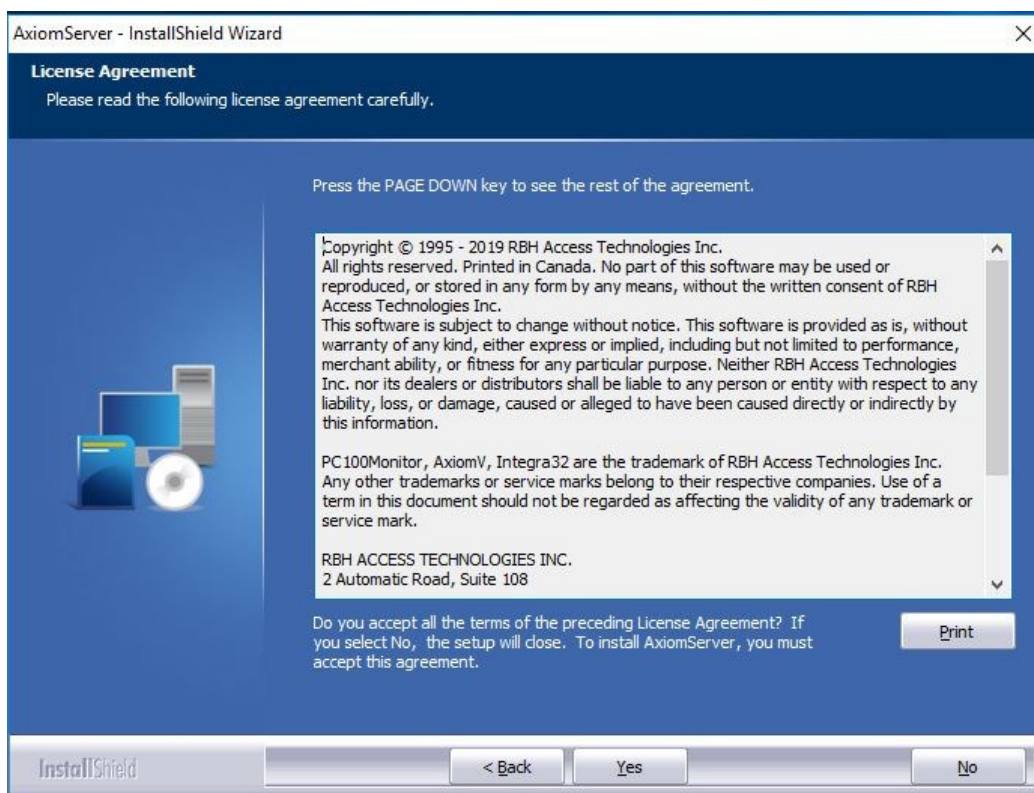


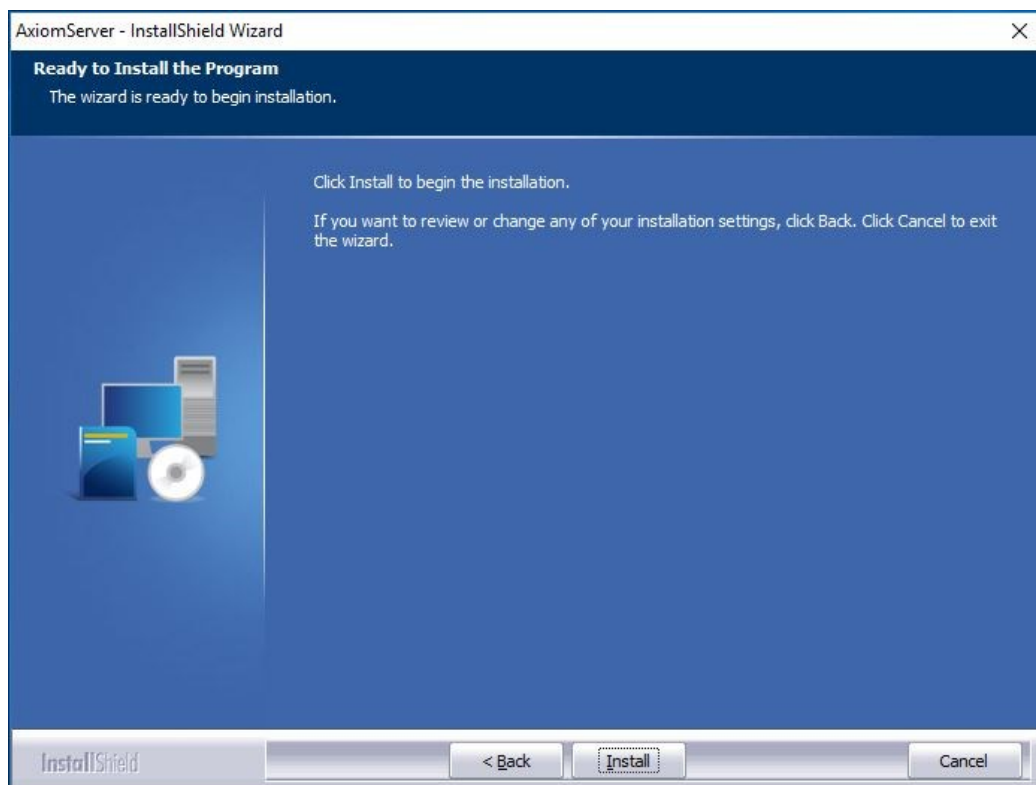
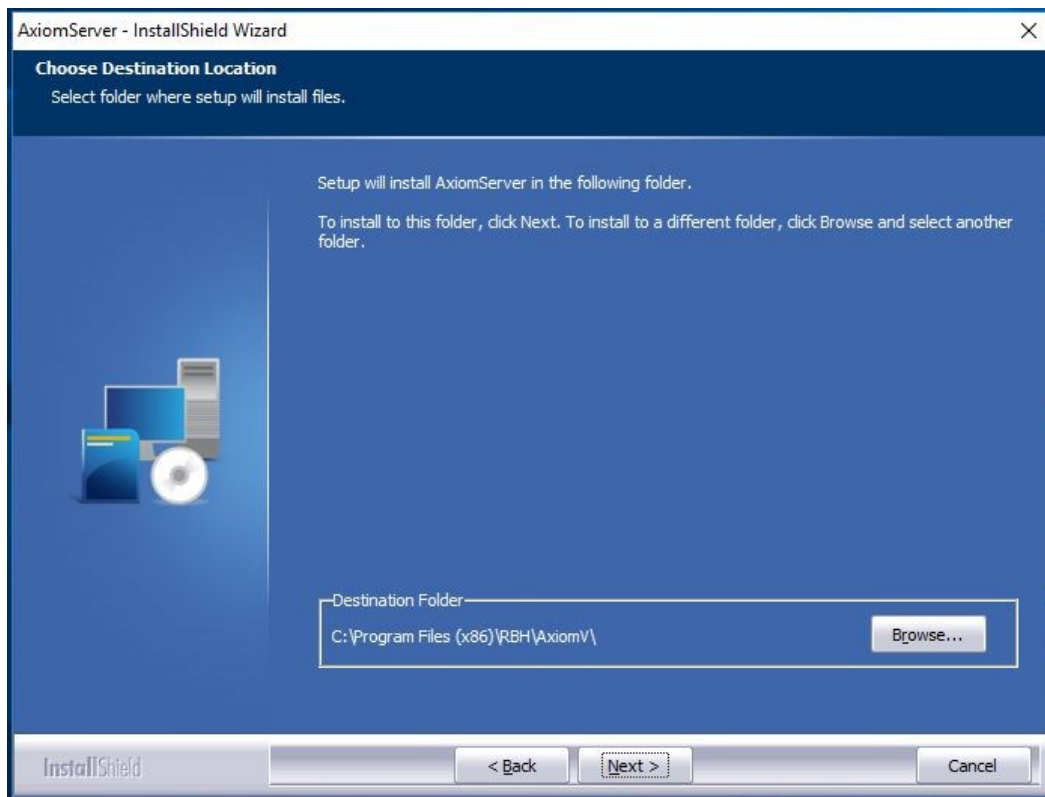


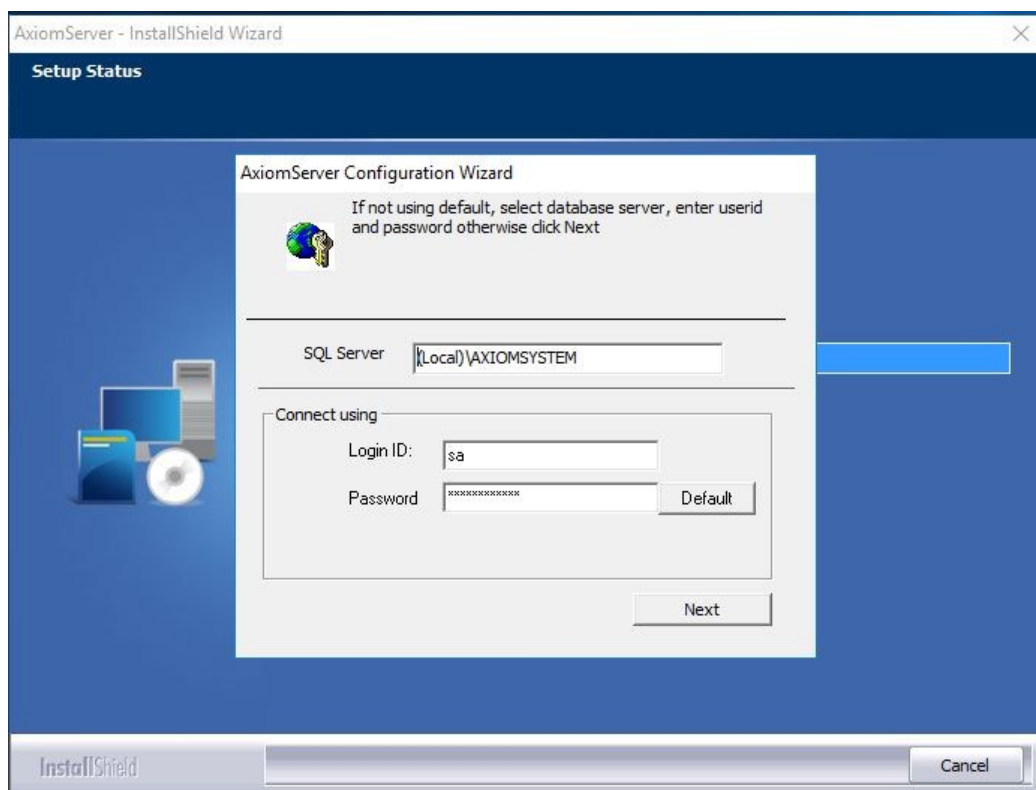
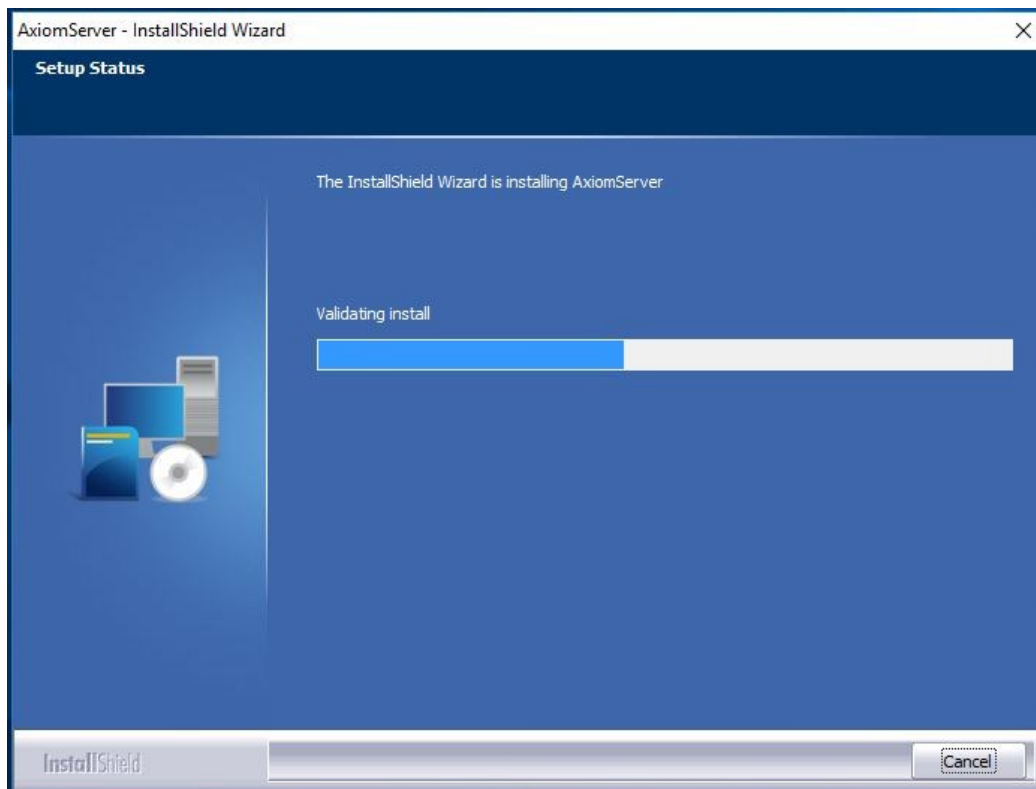
Click on *Finish* to start installing AxiomVR4™ Server.



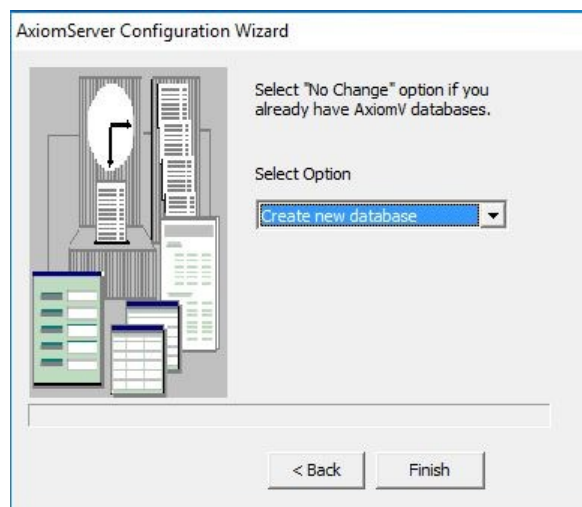
Follow On screen instruction to continue installation.



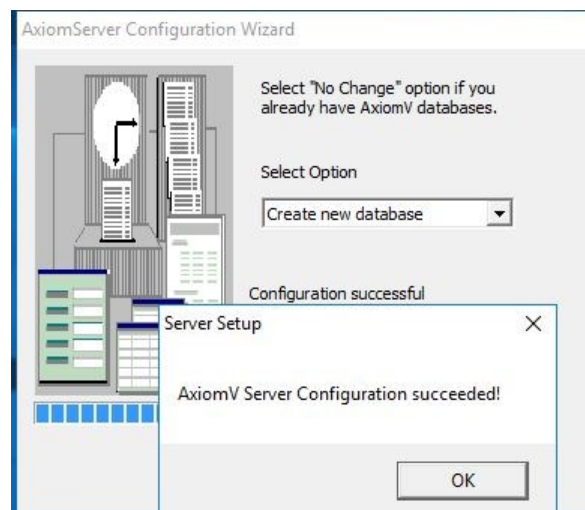
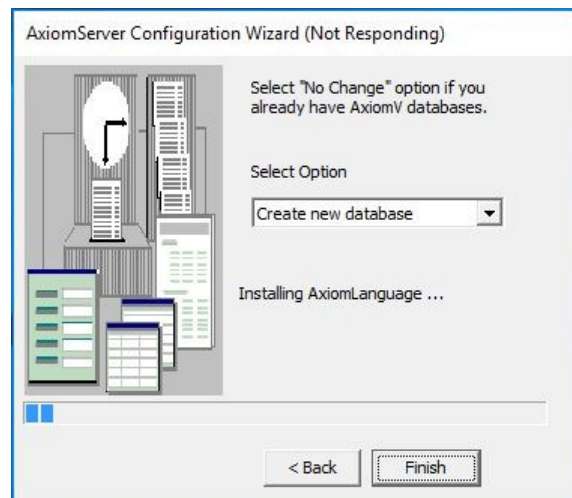




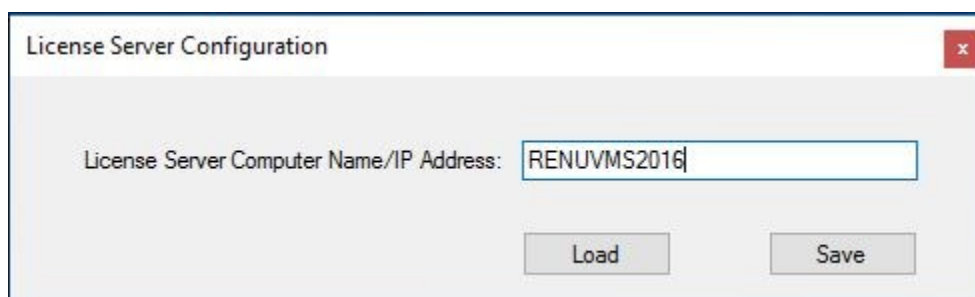
Default SQL Server name, and *Login ID* and *Password* are already entered here. Click Next to install databases.



For new installations select *Create New Database*. *No Change* is used to reconnect to an existing database. Click *Finish* to continue.

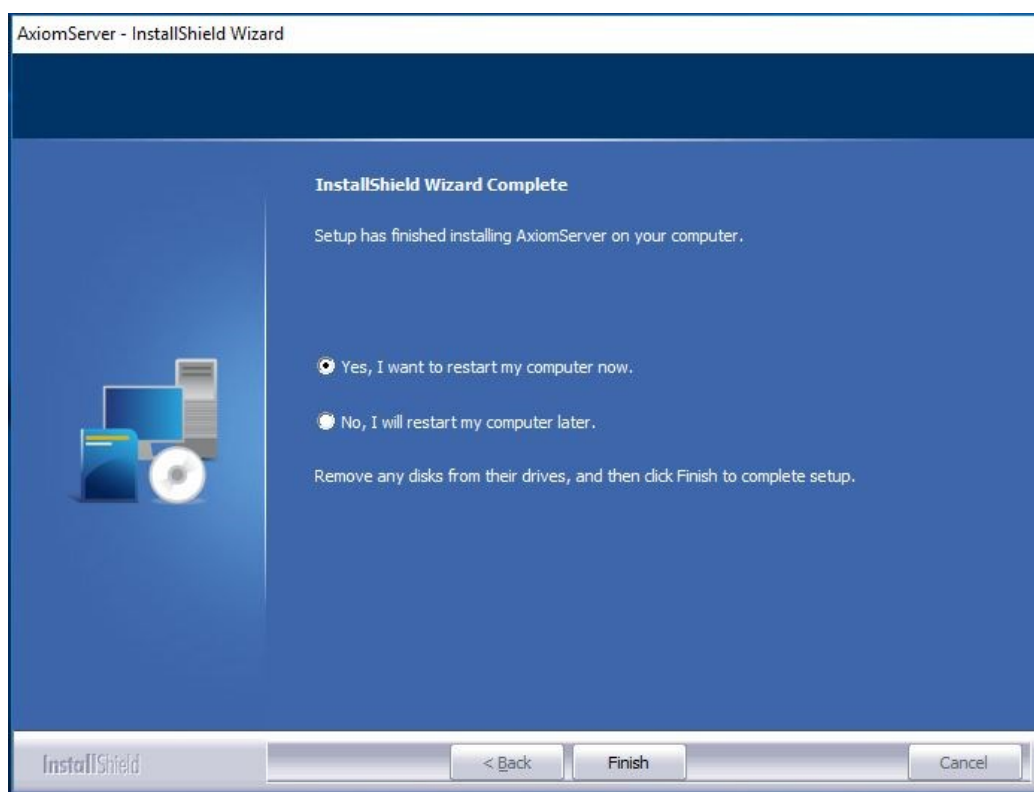


Along with successful installation of AxiomVR4 server will show up the *License Server Configuration* window.



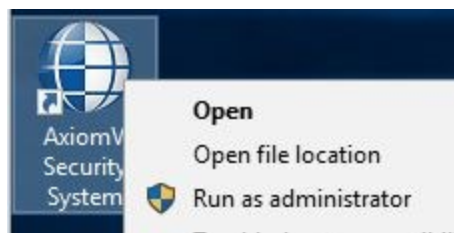
Installer needs to put either the *Server computer's name* or the *I/P address of the machine* and click *Save*.

And clicking *OK* to Axiom Server Configuration window will prompt to restart the machine.

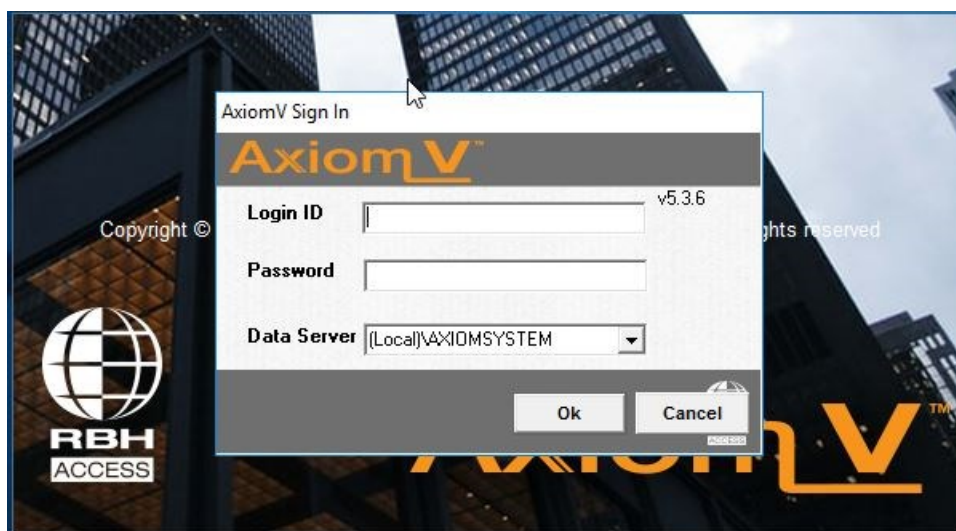


Click on *Finish* to complete setup.

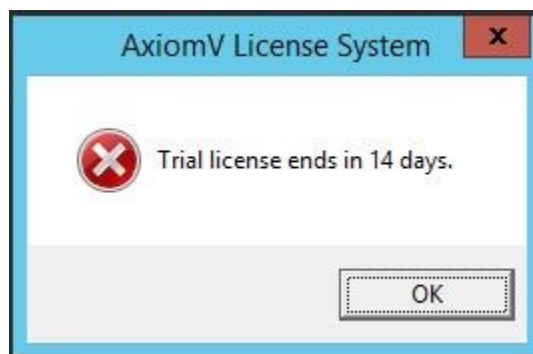
After the reboot of machine, right click on AxiomV Icon on the desktop and **Run as administrator**



This will open up AxiomVR4 Sign in screen



A successful log in will pop up the License System message before opening up AxiomV Security System window:



AxiomV™ system software comes with 14 days trial license, after which the system will not run unless user registers with RBH and activates the License.

Registration and Activation can be done any time during the trial period as well. Follow the instructions in *AxiomVRegistration Activation.pdf* to register and activate.

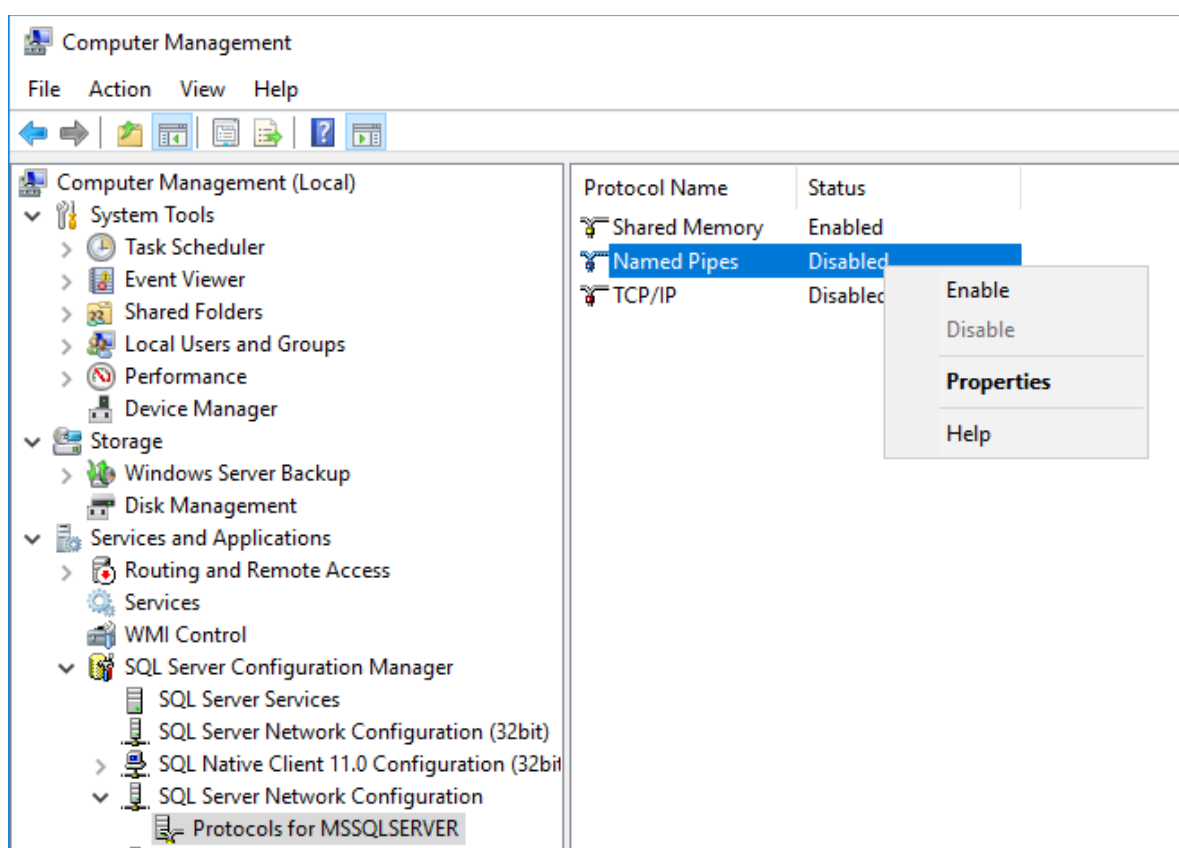
Prerequisites of AxiomVR4™ Enterprise Installation

Need to have SQL server 2014, 2016, 2017 or 2019 already installed on your machine to proceed for AxiomVR4™ Enterprise installation depending upon Operating systems' requirements.

SQL server should be installed as a Default instance, and in Mixed mode for user *sa*.

Make sure that:

1. Your windows operating system is compatible with the version of SQL server you'll be installing.
2. In SQL Server Configuration Manager, for the Protocols for MSSQLSERVER, Named pipe and TCP/IP should be enabled.

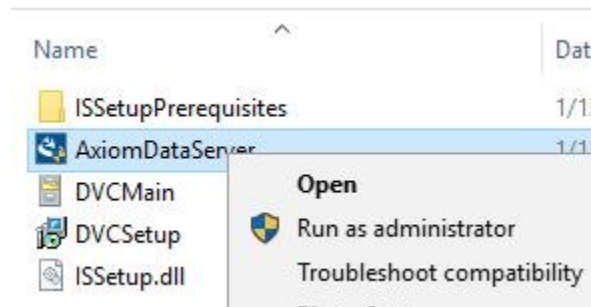


AxiomVR4™ Data Server

Axiom Data Server needs to be installed on the same machine where SQL server is installed.

It is optional to install rest of the AxiomVR4™ Servers (comm. Server and optional servers) on the same machine where Axiom data Server and SQL server are installed or can install other servers on separate machines depending upon the requirements of the system.

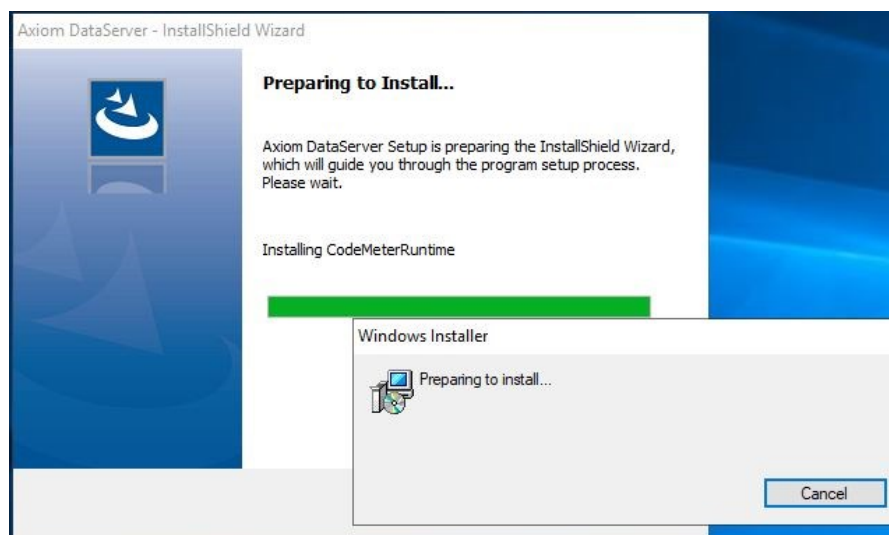
Open the *AxiomDataServer* folder on the CD.



Click on *AxiomDataServer.exe* and *Run as administrator*

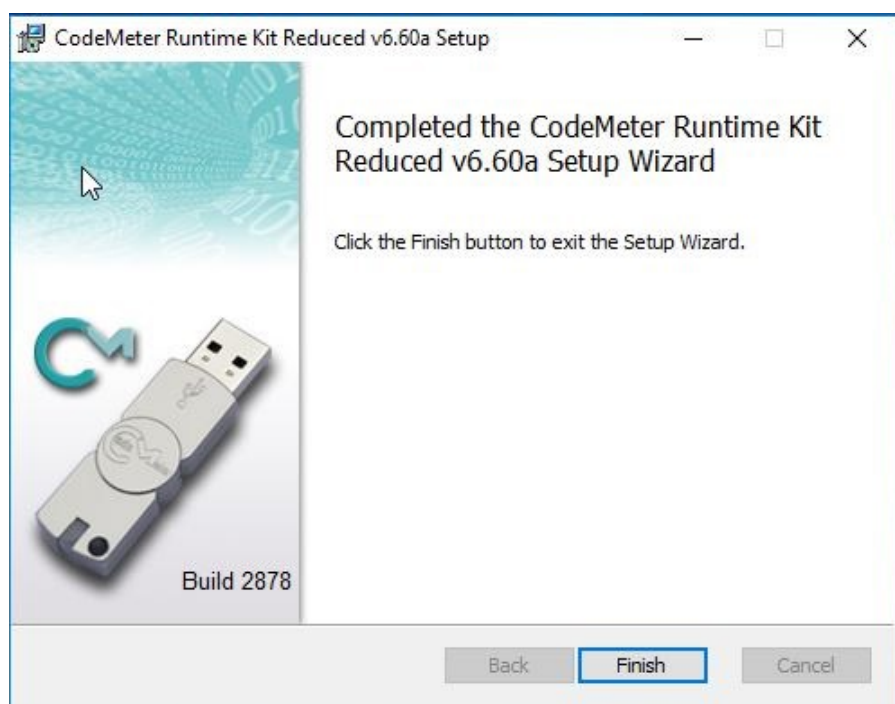
It will start installing prerequisite .Net Framework 4.7, if it's not already part of the operating system.

It requires a reboot of the machine after installing .net framework 4.7.

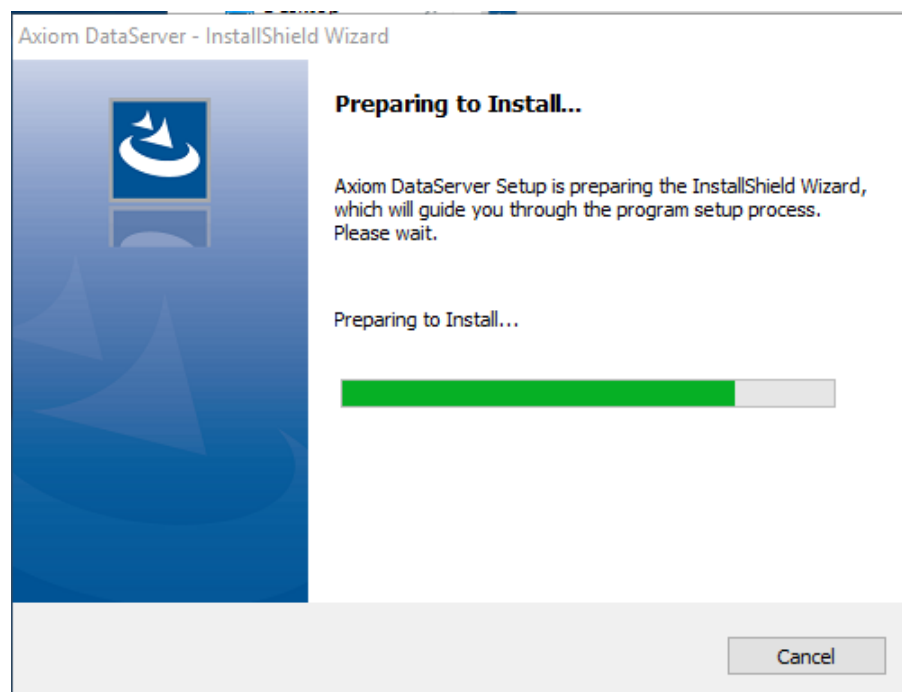
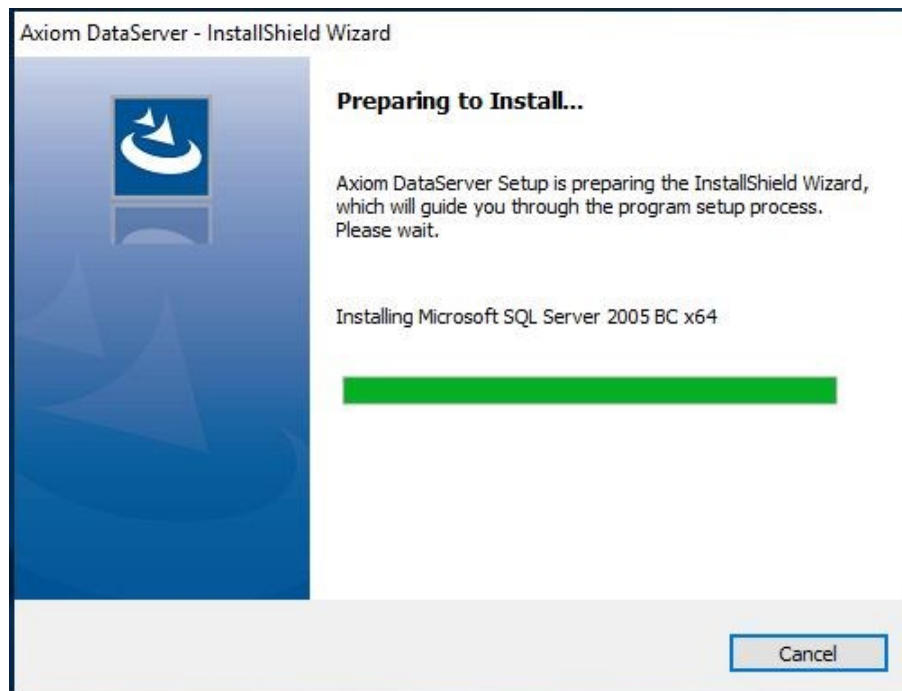


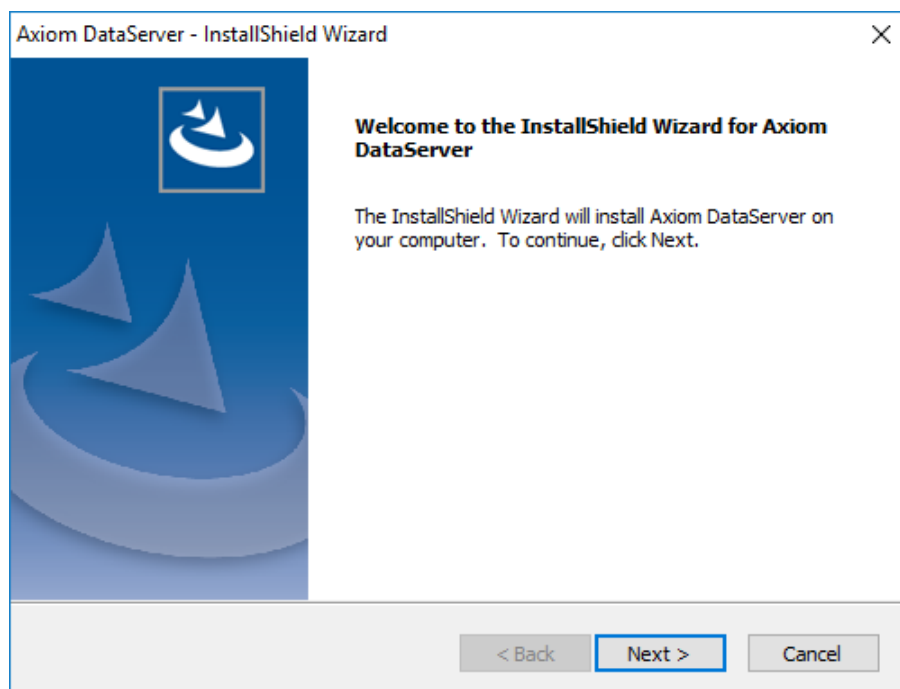
After reboot, it continues with Code meter installation, which is a third party installation to manage Licensing.

Follow On screen instruction to finish CodeMeter installation

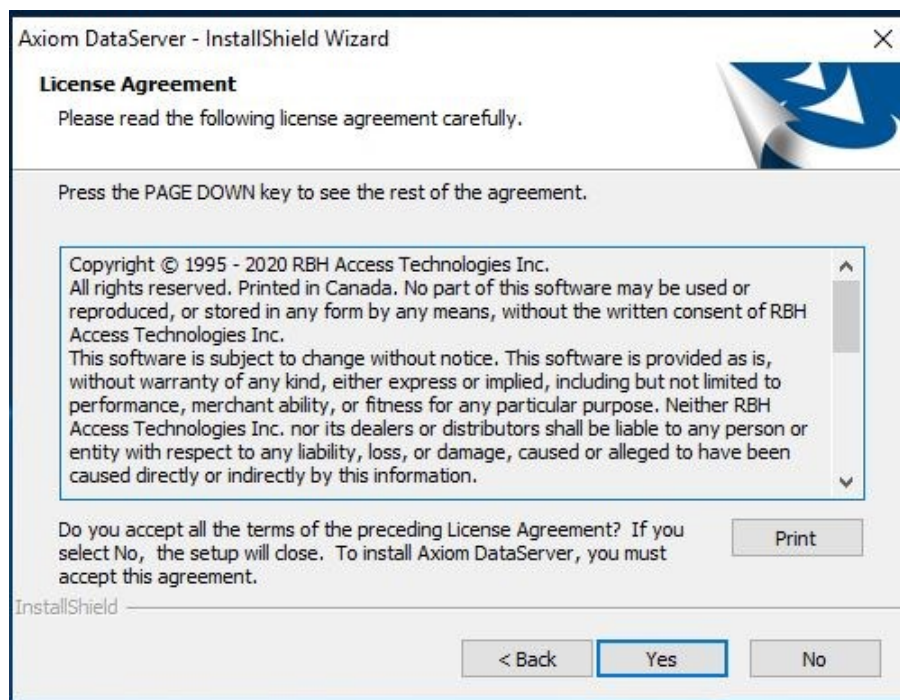


Click on *Finish* to start installing SQL 2005 Backward compatibility patch to be able to install Data server.

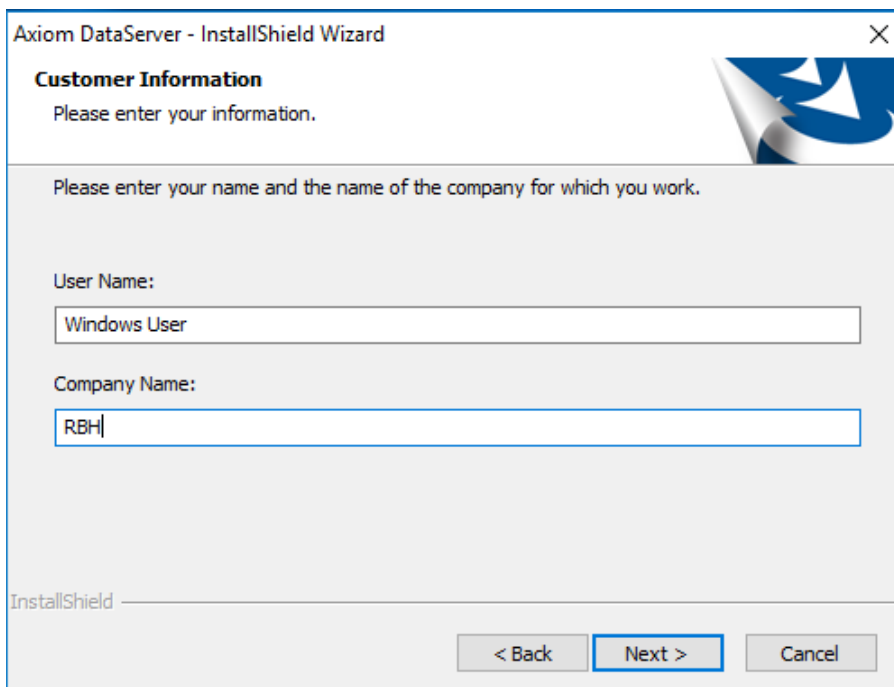




Click *Next* to continue installation.



Read the License Agreement, and accept it by clicking on *Yes*.



Axiom DataServer - InstallShield Wizard

Customer Information
Please enter your information.

Please enter your name and the name of the company for which you work.

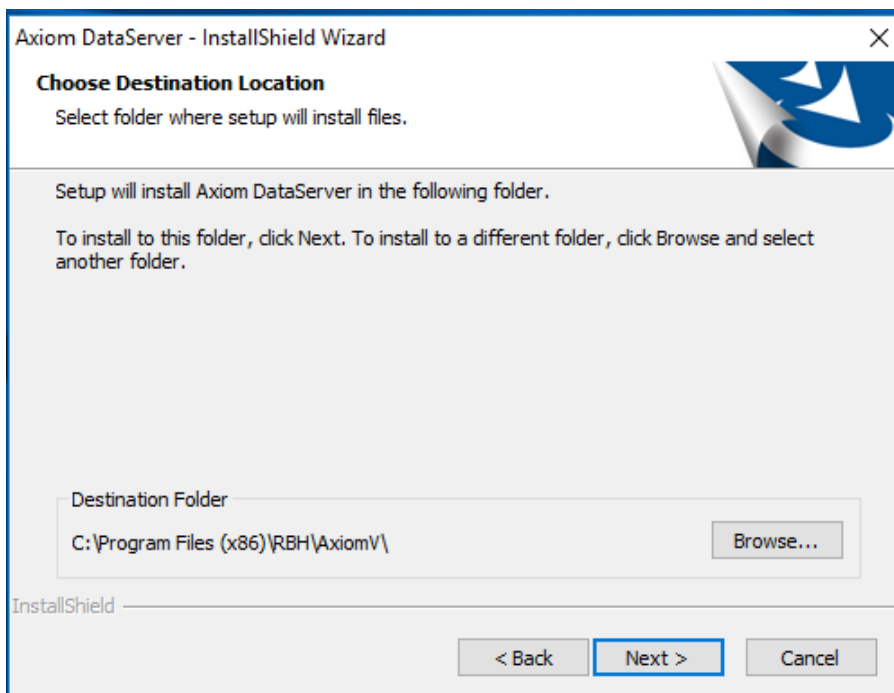
User Name:

Company Name:

InstallShield

< Back Next > Cancel

Click *Next* to continue.



Axiom DataServer - InstallShield Wizard

Choose Destination Location
Select folder where setup will install files.

Setup will install Axiom DataServer in the following folder.

To install to this folder, click Next. To install to a different folder, click Browse and select another folder.

Destination Folder

InstallShield

< Back Next > Cancel

If you do not want to keep the default destination folder for installation files, click on *Browse* and select a different location to install the software and click *Next*

Axiom DataServer - InstallShield Wizard

Database Server
Select database server and authentication method.

Connection Name: AxiomVConnection

Database server that you are installing to:
(local) Browse...

Connect using:

☒ SQL Server authentication using the Login ID and password below

Login ID: sa

Password:

InstallShield

< Back Next > Cancel

Enter the SQL Server information, Login Name (userid 'sa') and its required password before clicking *Next*.

Axiom DataServer - InstallShield Wizard

Ready to Install the Program
The wizard is ready to begin installation.

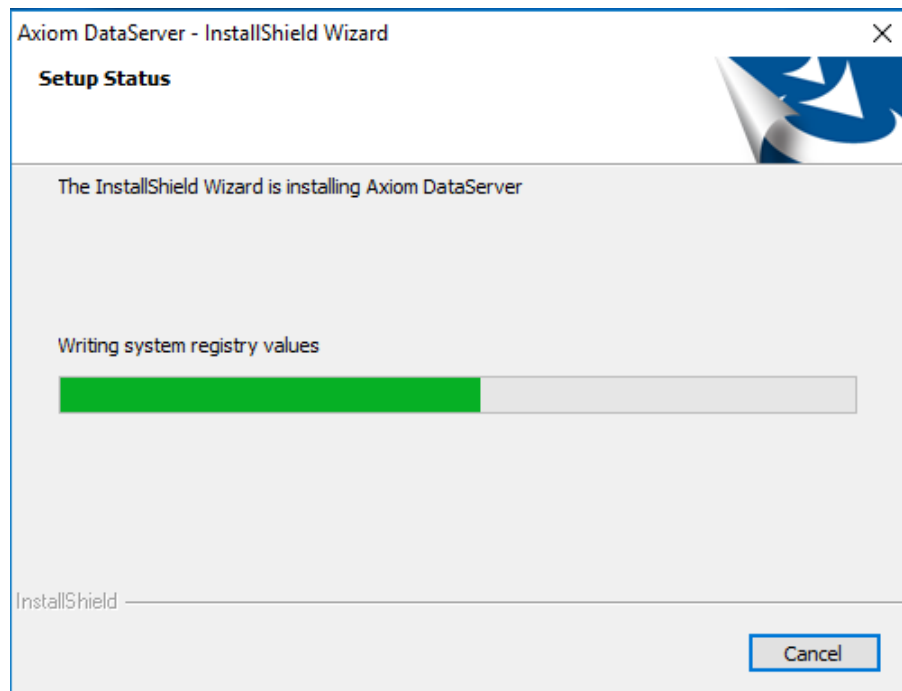
Click Install to begin the installation.

If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.

InstallShield

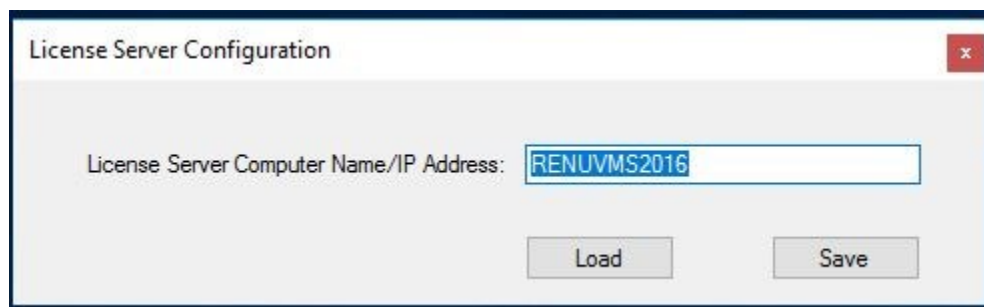
< Back Install Cancel

Click *Install* to continue.

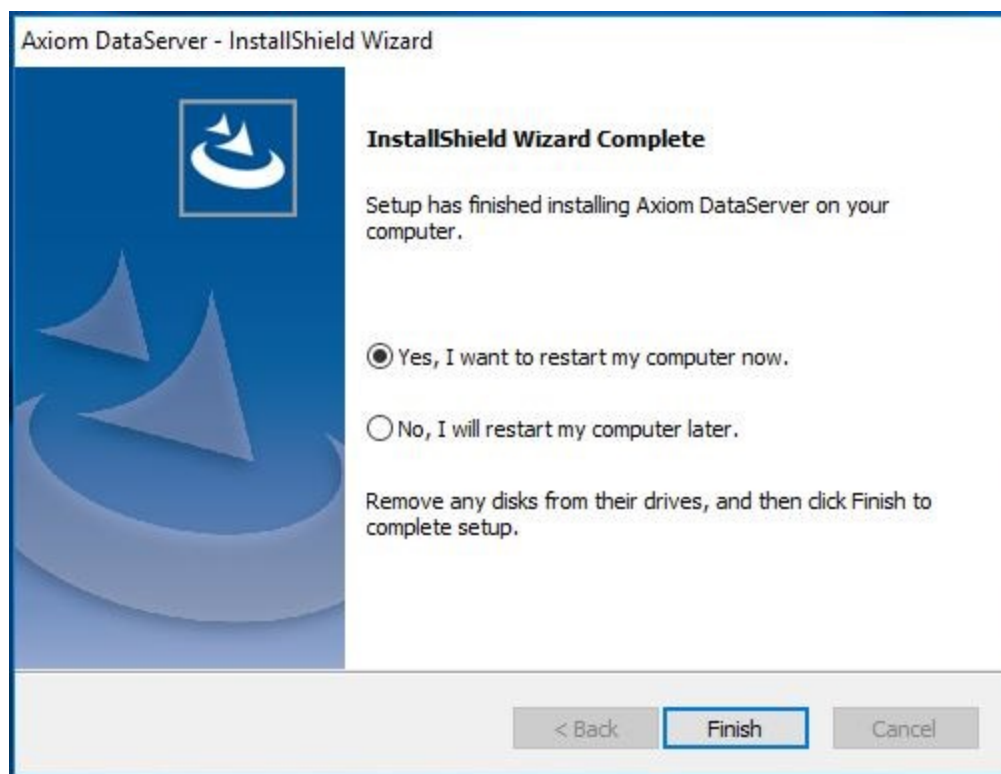


Installation may take several minutes. Progress will be indicated.

Along with successful installation of AxiomVR4 Data Server will show up the *License Server Configuration* window.

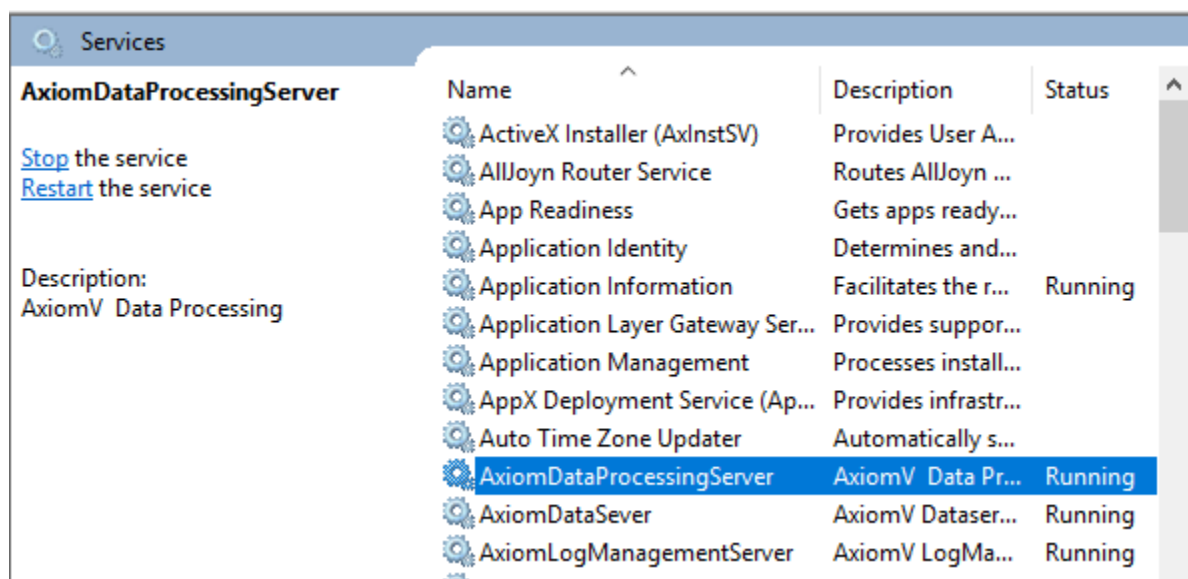


Check and confirm the License Server Computer name *by* clicking *Save* and close the window.



Click *Finish* to restart machine and finish installation of database server.

Other than installing *AxiomDataServer* service, Data server installation also installs *AxiomDataProcessingServer* and *AxiomLogManagementServer* services.



AxiomDataProcessingServer, as the name indicates manages Data processing.

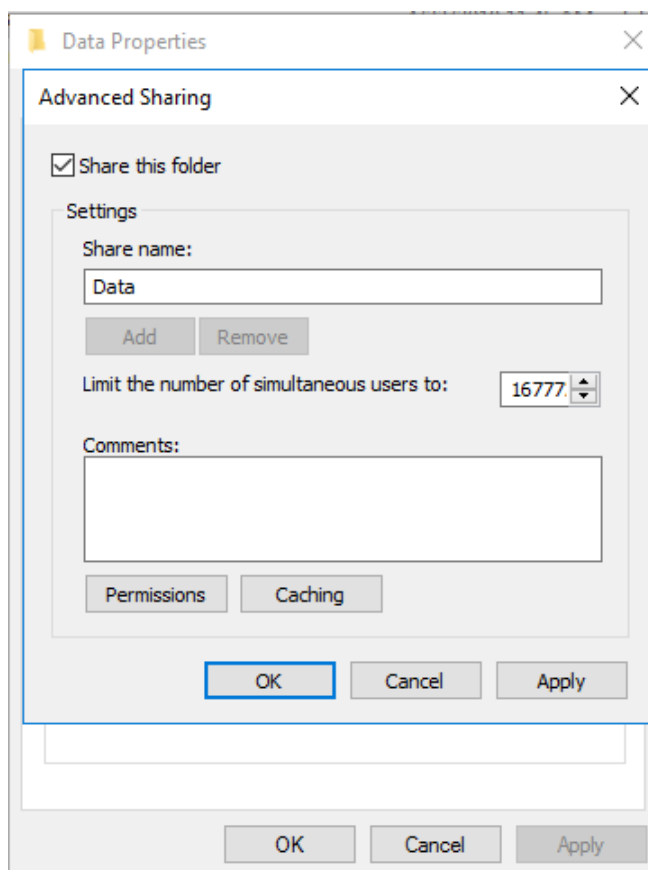
All the communication servers now communicate with Axiom Data Processing Server, which then contacts databases to manage data processing, instead of all communication server directly contacting databases to manage their own data separately.

AxiomLogManagementServer manages archival of the Log (History) databases.

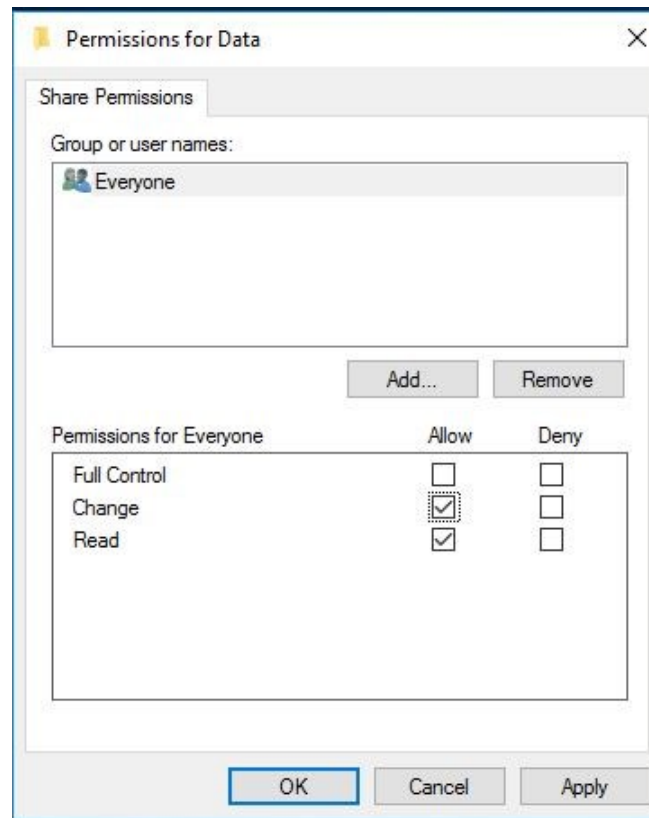
These two services AxiomDataProcessingServer, and AxiomLogManagementServer, should be started before communication servers' service is started, otherwise communication servers will not poll networks.

Sharing and Security

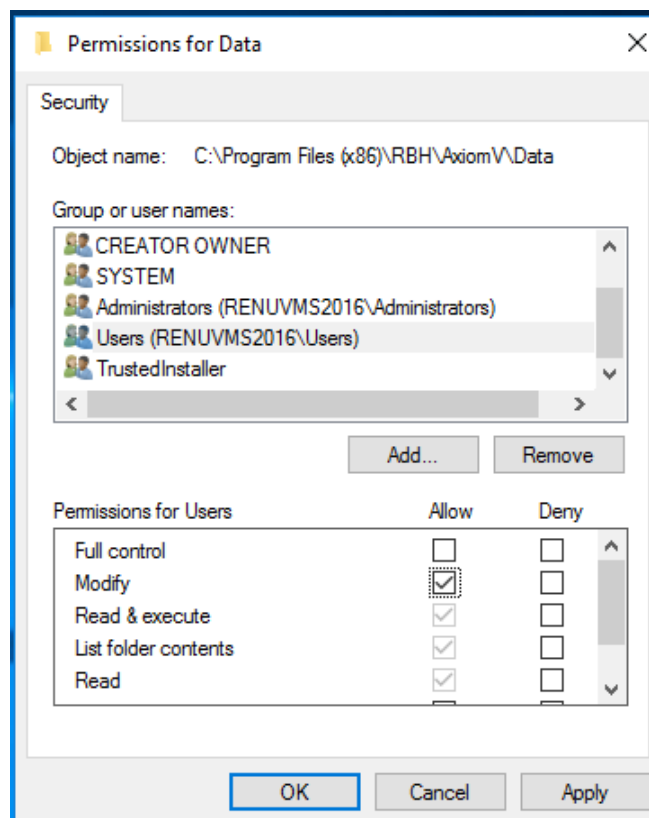
You would need to share the Data folder and provide proper security for it on data server machine, for communication server and AxiomVR4 clients to work properly on same machine or different machines.



Click on *Permissions* to provide *Modify/Change* permissions to everyone.

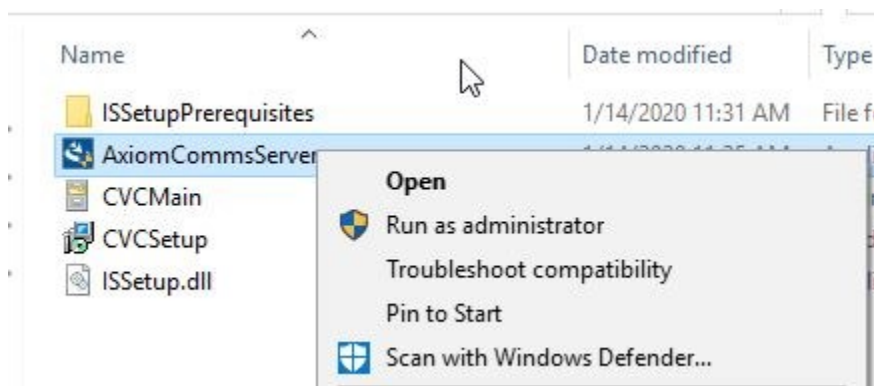


Users may need to be provided *Modify* access on this folder in Security tab

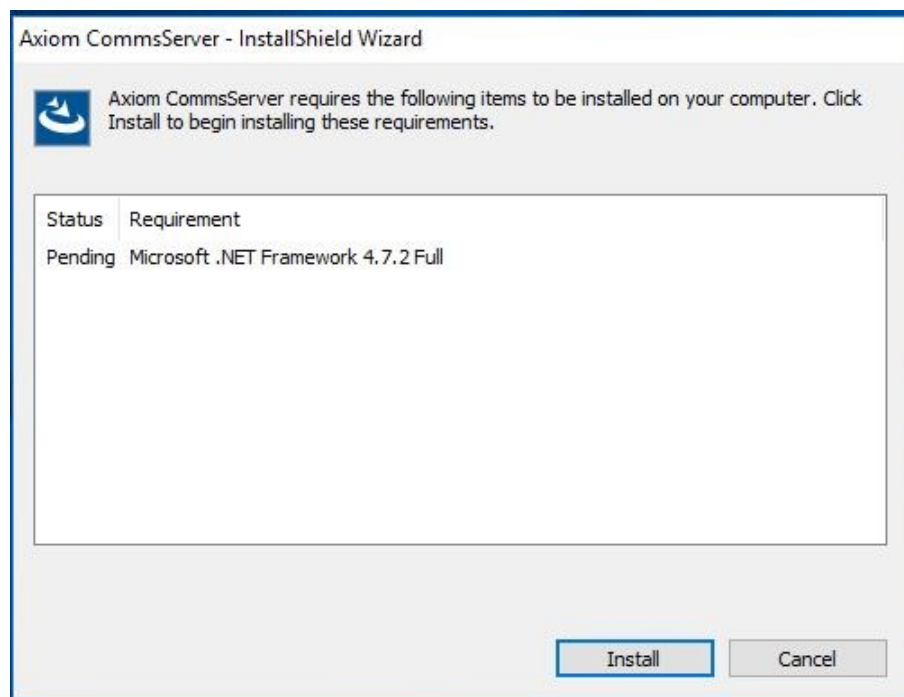


AxiomVR4™ Communication Server

Open the *AxiomCommServer* folder on the CD.



Click on *AxiomCommServer.exe* and *Run as administrator*

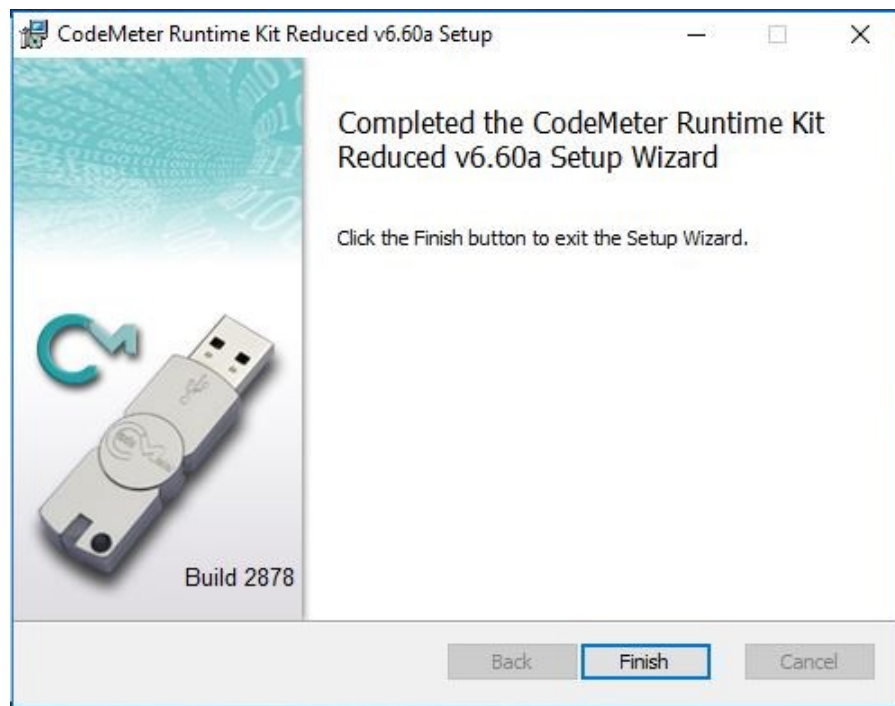


Click on *Install* to start installing Microsoft .Net framework 4.7.2, which is a prerequisite for all server and client installations.

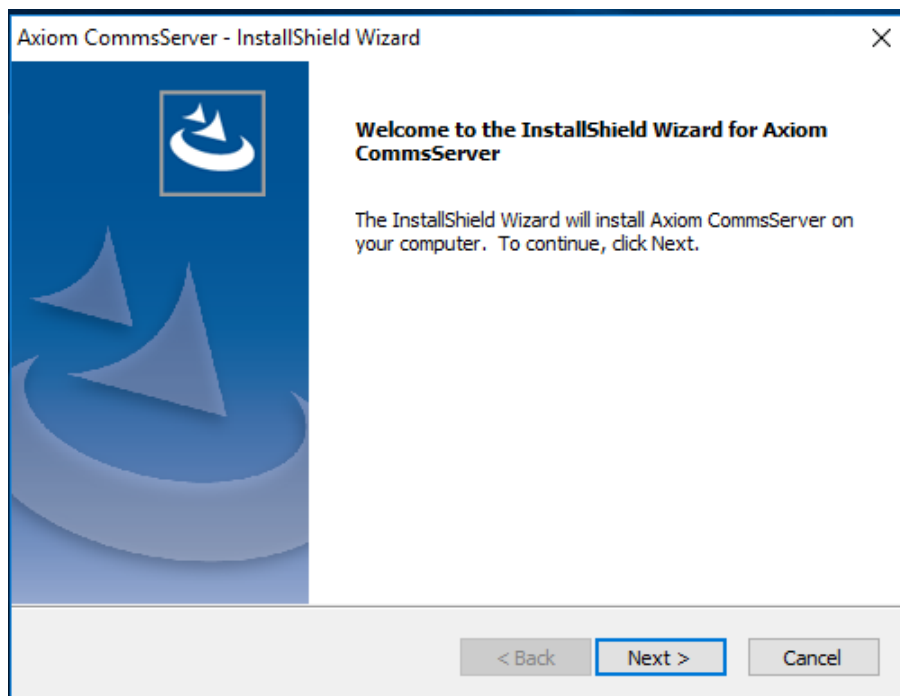
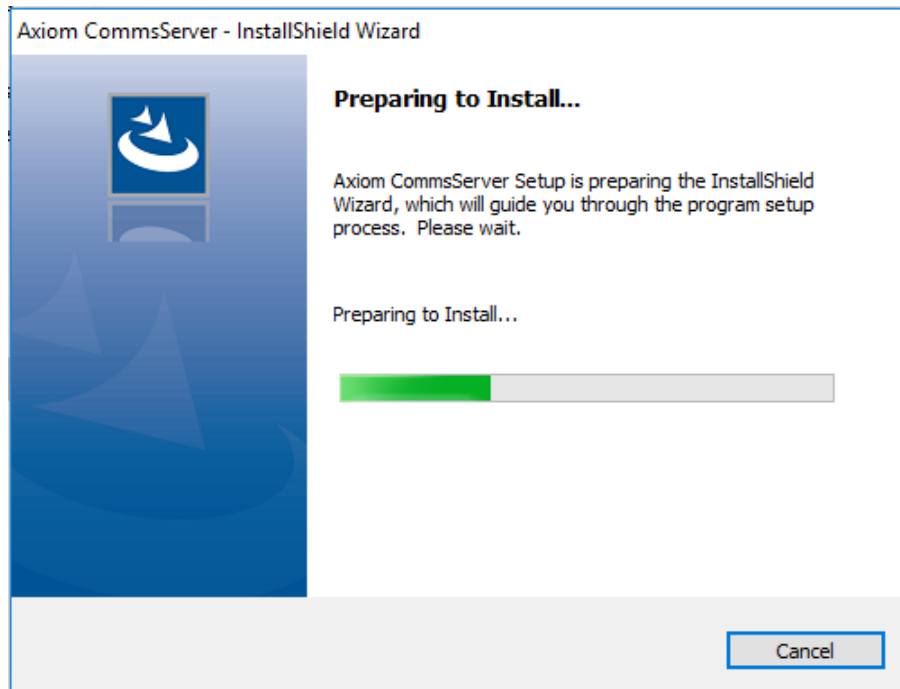


After the installation of .Net framework 4.7.2, the reboot of machine is required.

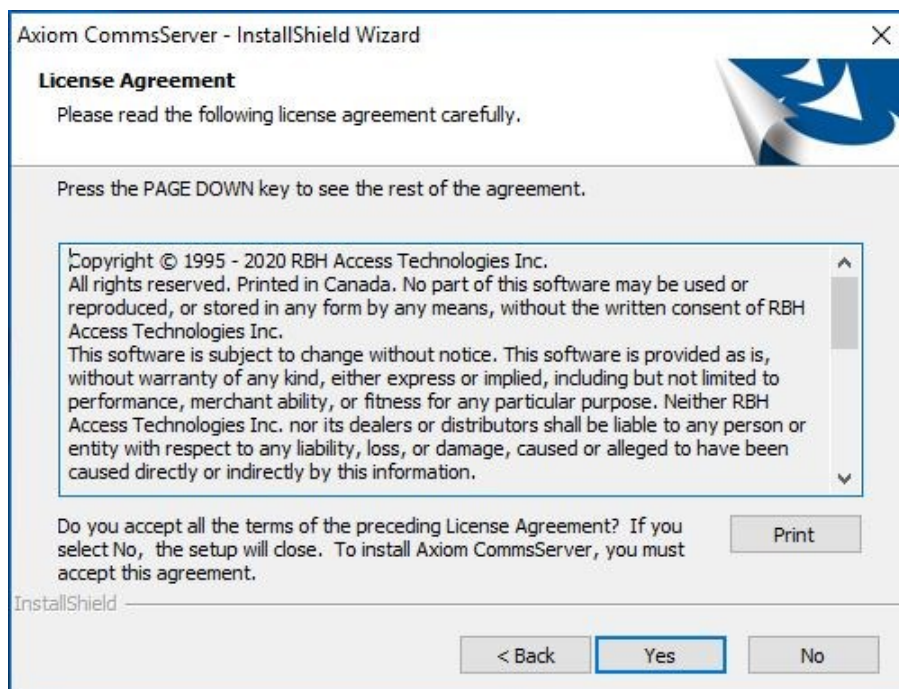
After the reboot it will start with the installation of Code Meter. Follow the on screen instruction to finish installation of Code meter.



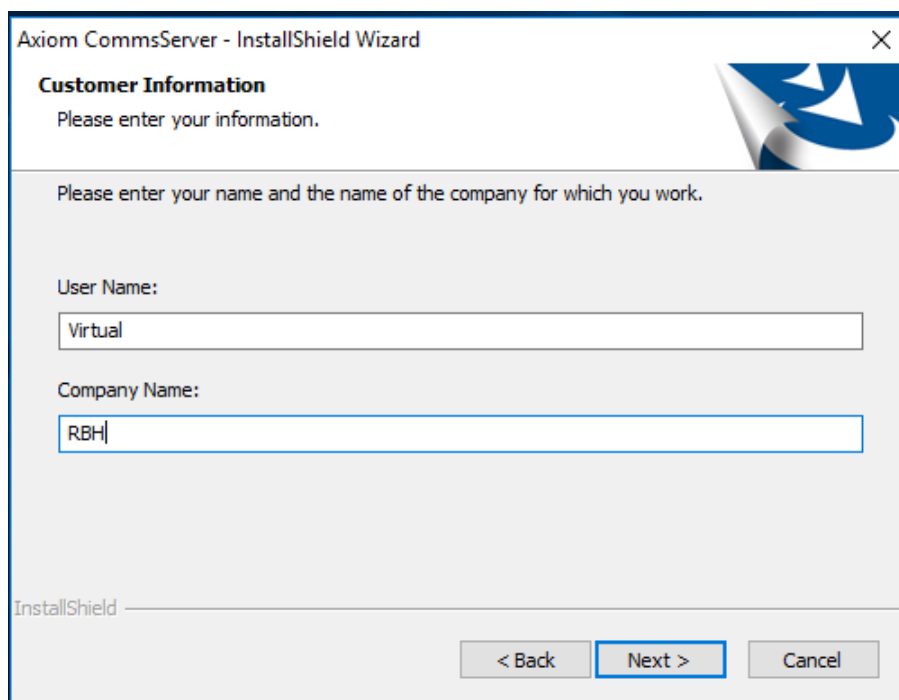
Clicking on *Finish* will continue the installation of comm server.



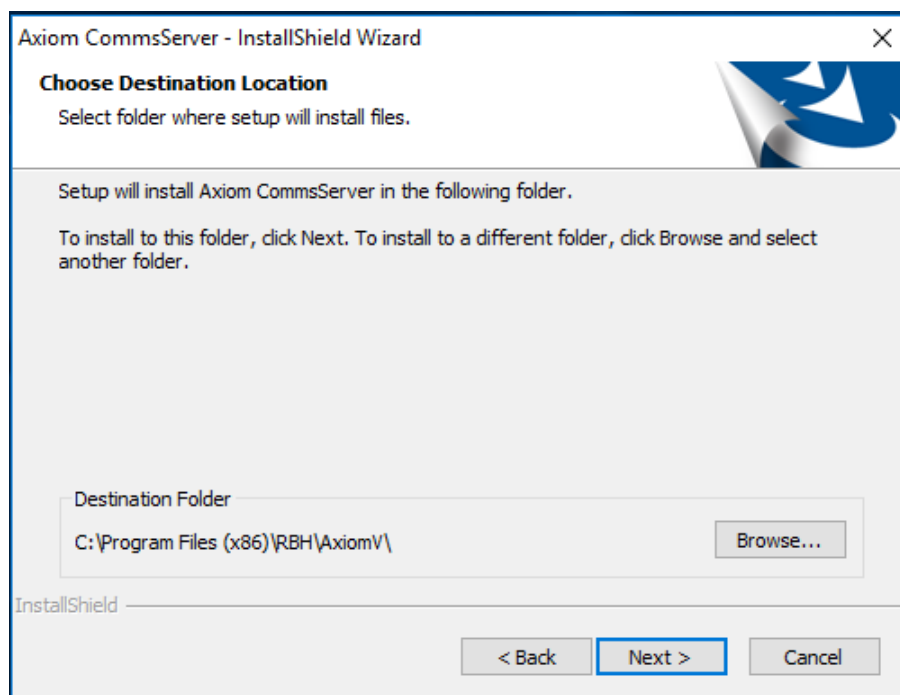
Click *Next* to continue.



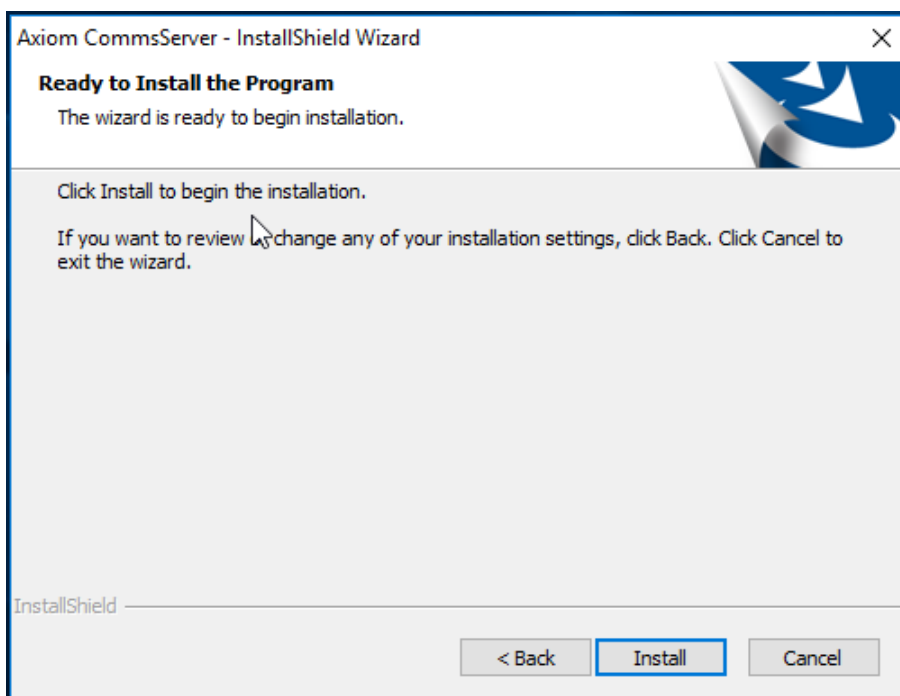
Read the License Agreement and click **Yes** to accept it.



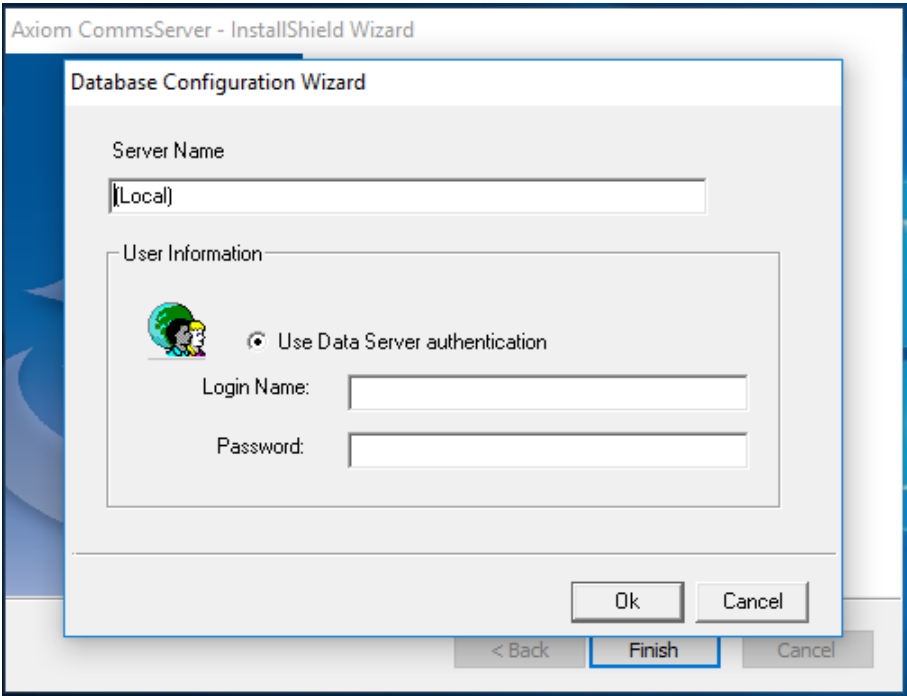
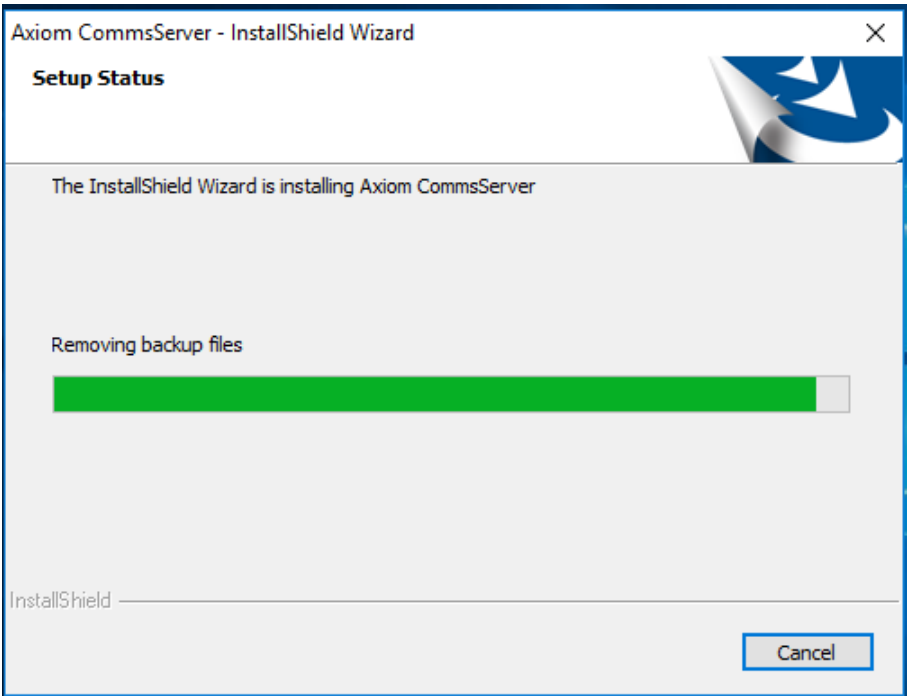
Click *Next* to select the path of installation.

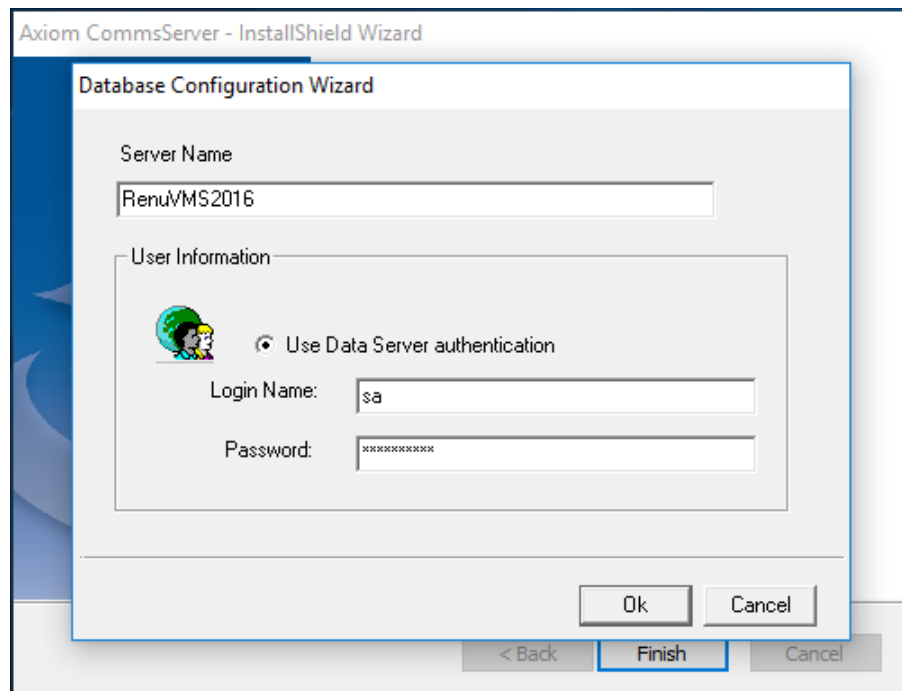


Accept the default path or *browse* and select the destination folder path, and click *Next* to proceed.

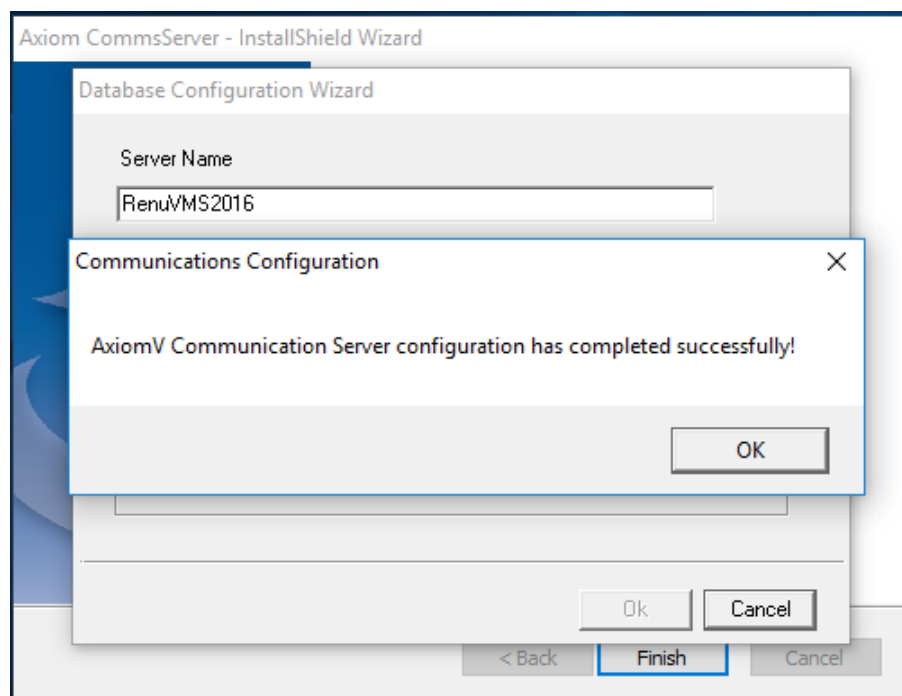


Click *Install* to start installation of AxiomVR4 comm server in selected folder.

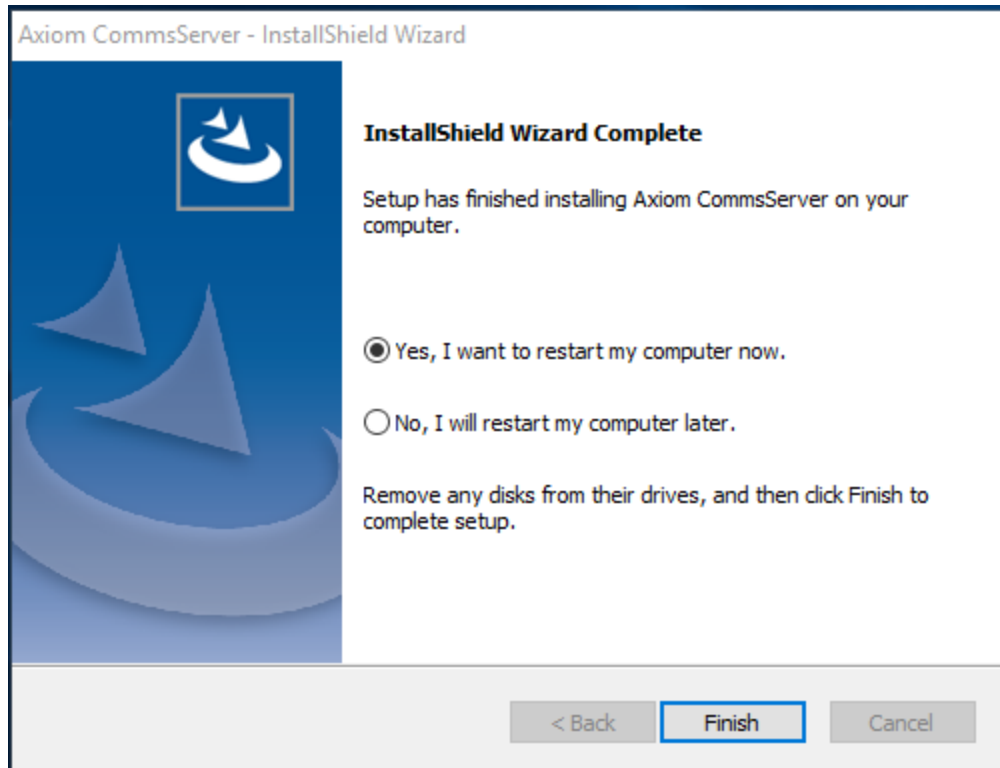




Fill in the server name (Data server machine's name or I/P address), user ID for SQL server (sa), and required password, and click **OK** to complete installation of Comm server.



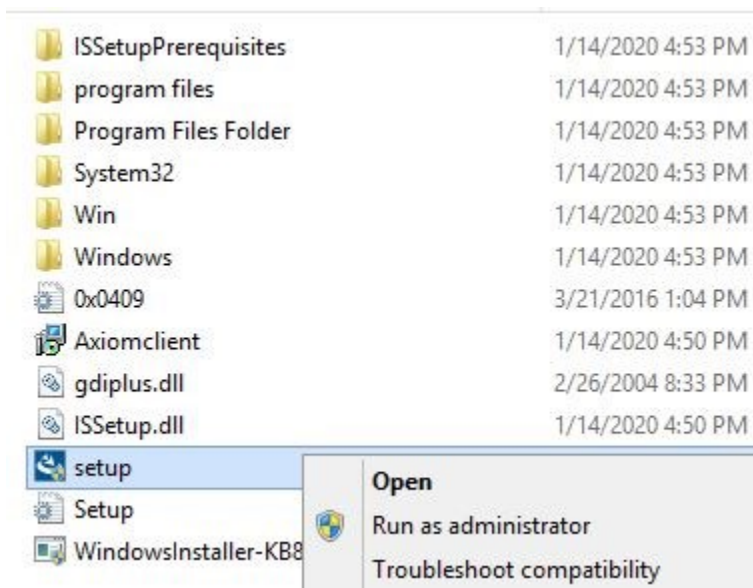
Click **OK** to finish.



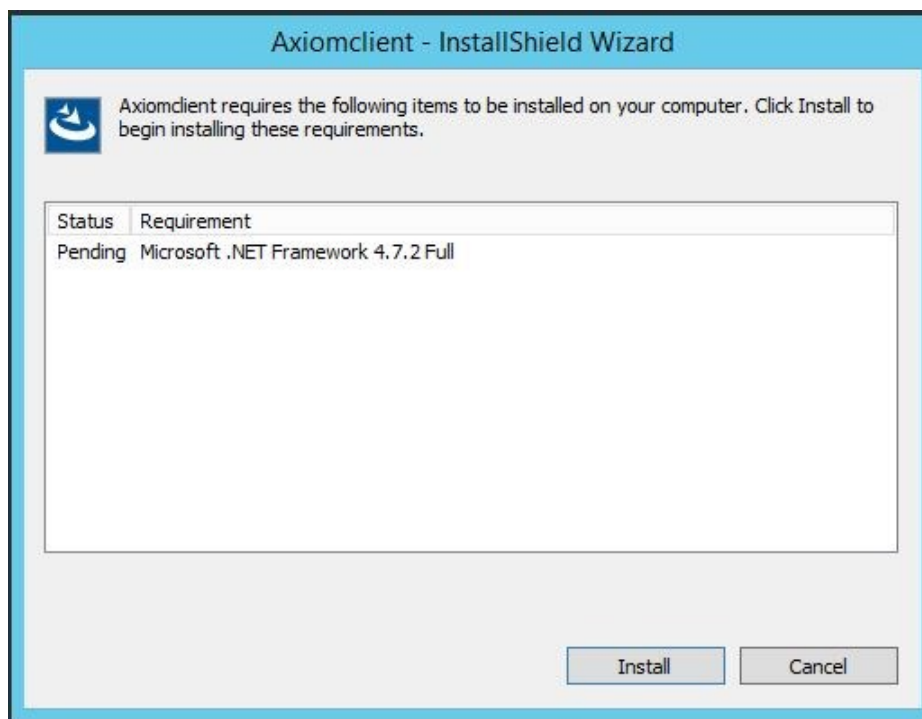
You would need to restart the machine.

AxiomVR4™ Client Installation

Open the *AxiomVClient* folder on CD

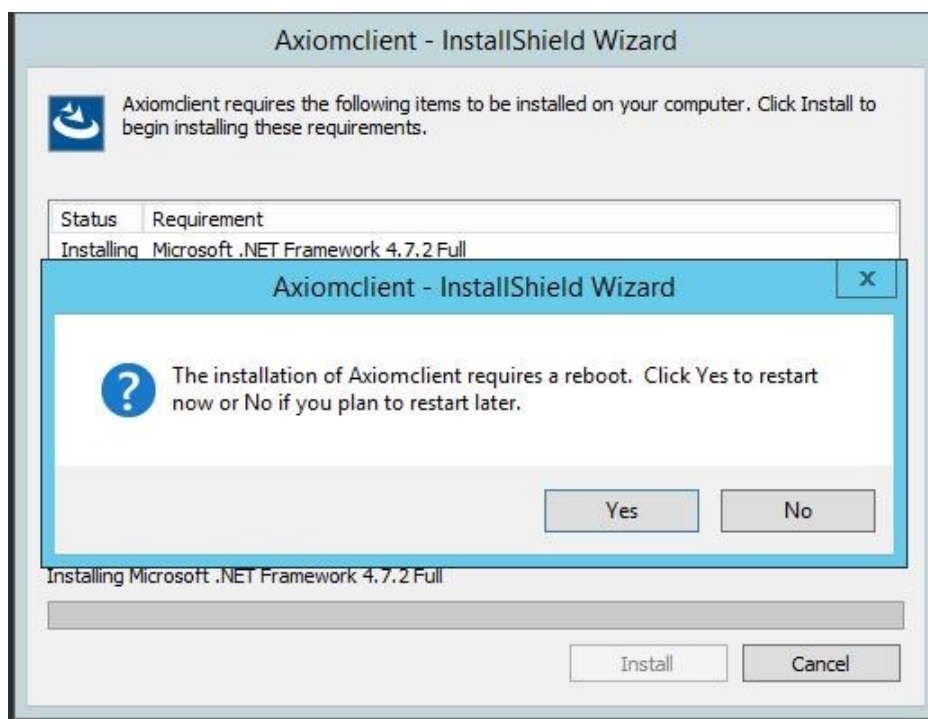
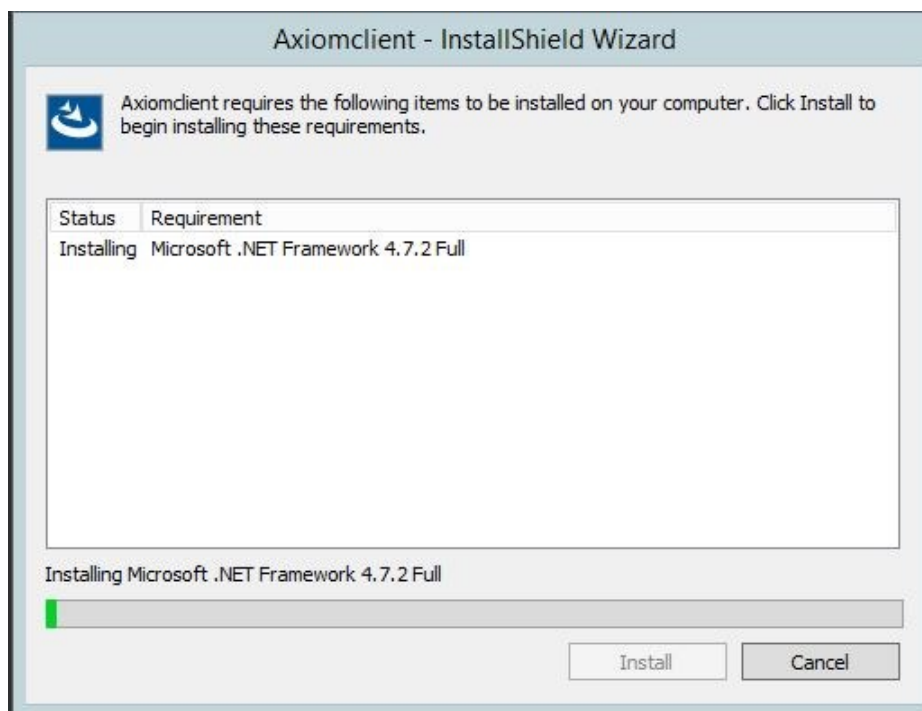


Click on *AxiomClient.exe* and *Run as administrator*



Installation starts installing .net framework 4.7.2, which is prerequisite of AxiomVR4 system.

Click *Install* to continue installation.



A reboot of the machine is required to continue AxiomVR4 Client installation

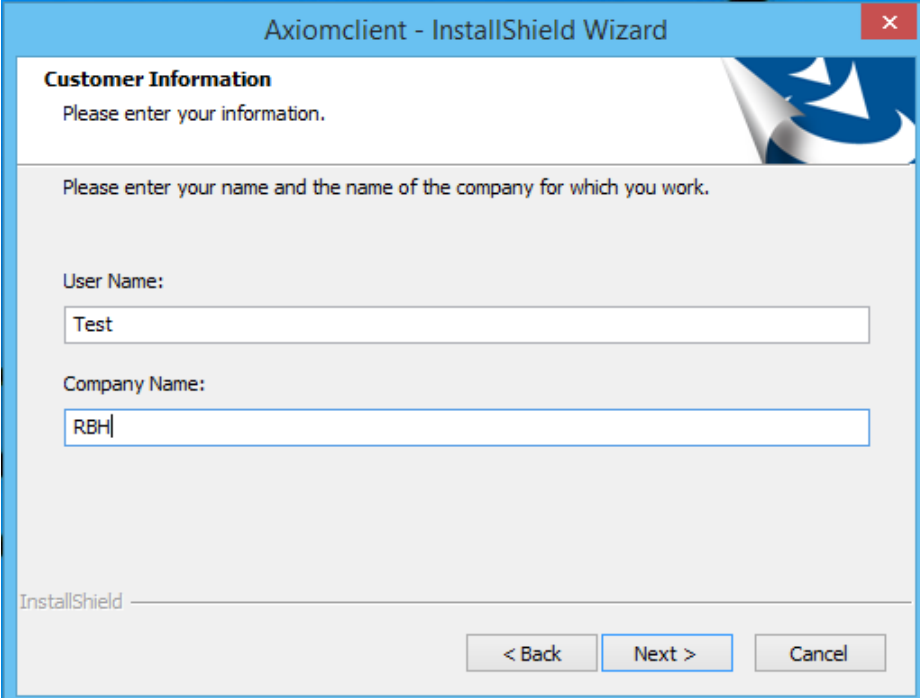


After reboot, it will continue installing Code Meter which is required for Licensing system.

Again follow on screen instructions to finish installing code meter and start installation of AxiomVR4 Client



Click **Yes** to accept License Agreement and fill in your company's information.



The screenshot shows the 'Customer Information' step of the 'Axiomclient - InstallShield Wizard'. The window has a blue title bar with the text 'Axiomclient - InstallShield Wizard' and a close button. The main area is white with a blue header bar containing the title 'Customer Information' and a sub-header 'Please enter your information.' Below this, there is a text box for 'User Name' containing the text 'Test' and a text box for 'Company Name' containing the text 'RBH'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is highlighted with a blue border. The 'InstallShield' logo is visible in the bottom left corner.

Axiomclient - InstallShield Wizard

Customer Information
Please enter your information.

Please enter your name and the name of the company for which you work.

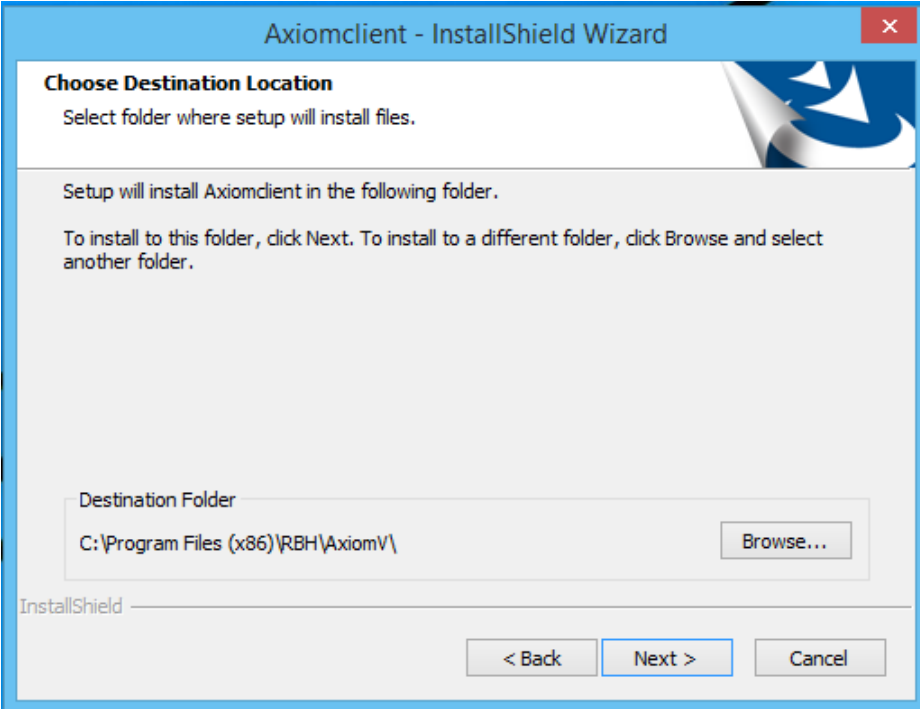
User Name:
Test

Company Name:
RBH

InstallShield

< Back Next > Cancel

Click *Next* to continue



The screenshot shows the 'Choose Destination Location' step of the 'Axiomclient - InstallShield Wizard'. The window has a blue title bar with the text 'Axiomclient - InstallShield Wizard' and a close button. The main area is white with a blue header bar containing the title 'Choose Destination Location' and a sub-header 'Select folder where setup will install files.' Below this, there is a text box for 'Destination Folder' containing the text 'C:\Program Files (x86)\RBH\AxiomV\'. To the right of the text box is a 'Browse...' button. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is highlighted with a blue border. The 'InstallShield' logo is visible in the bottom left corner.

Axiomclient - InstallShield Wizard

Choose Destination Location
Select folder where setup will install files.

Setup will install Axiomclient in the following folder.

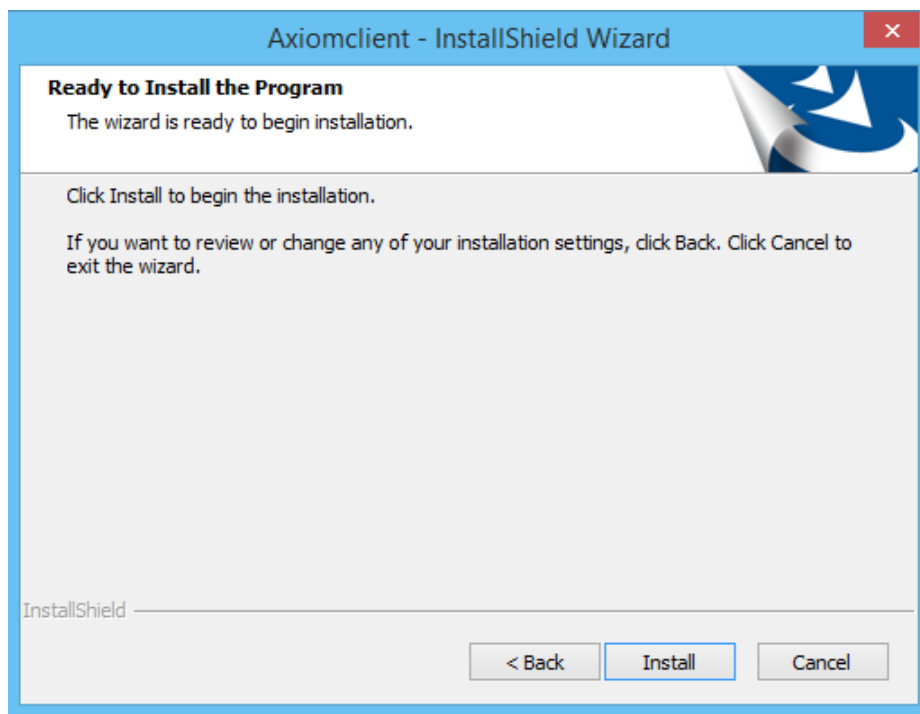
To install to this folder, click Next. To install to a different folder, click Browse and select another folder.

Destination Folder
C:\Program Files (x86)\RBH\AxiomV\ Browse...

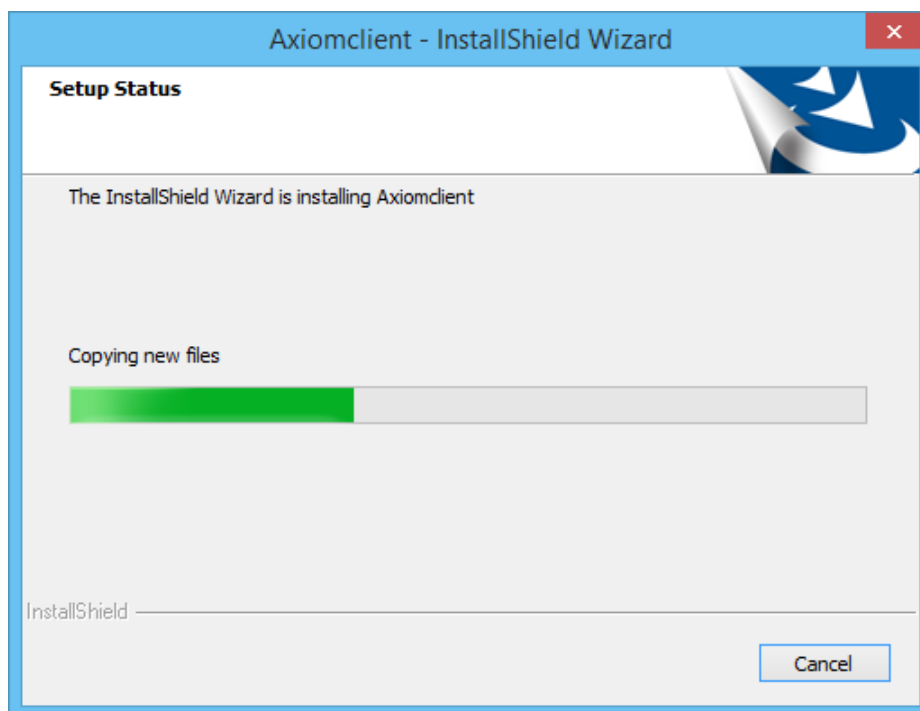
InstallShield

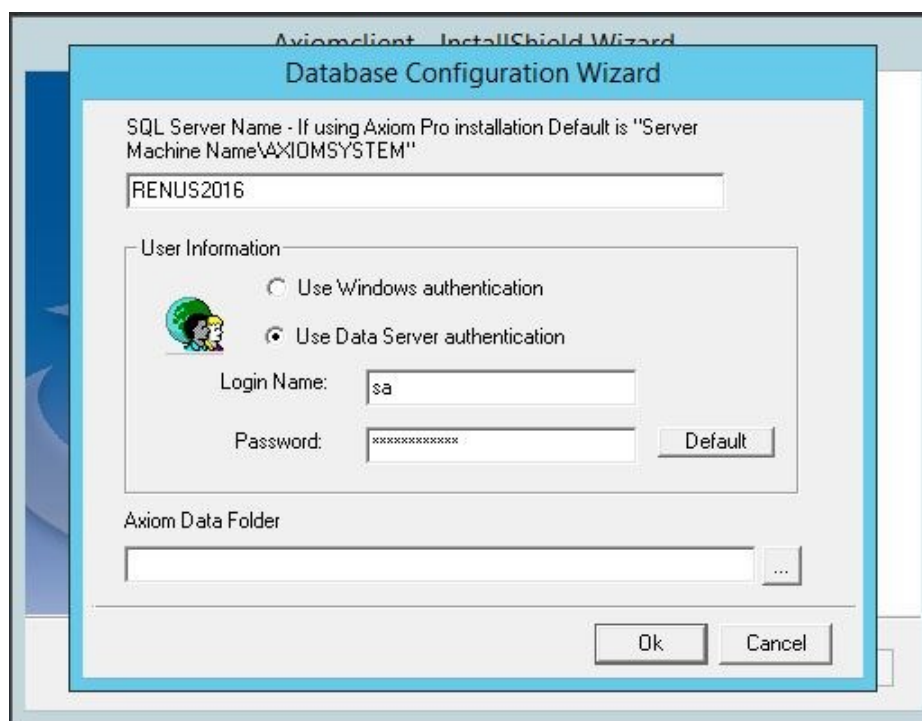
< Back Next > Cancel

Accept the default path or *Browse*, if need to change destination folder for installation, and click *Next*.

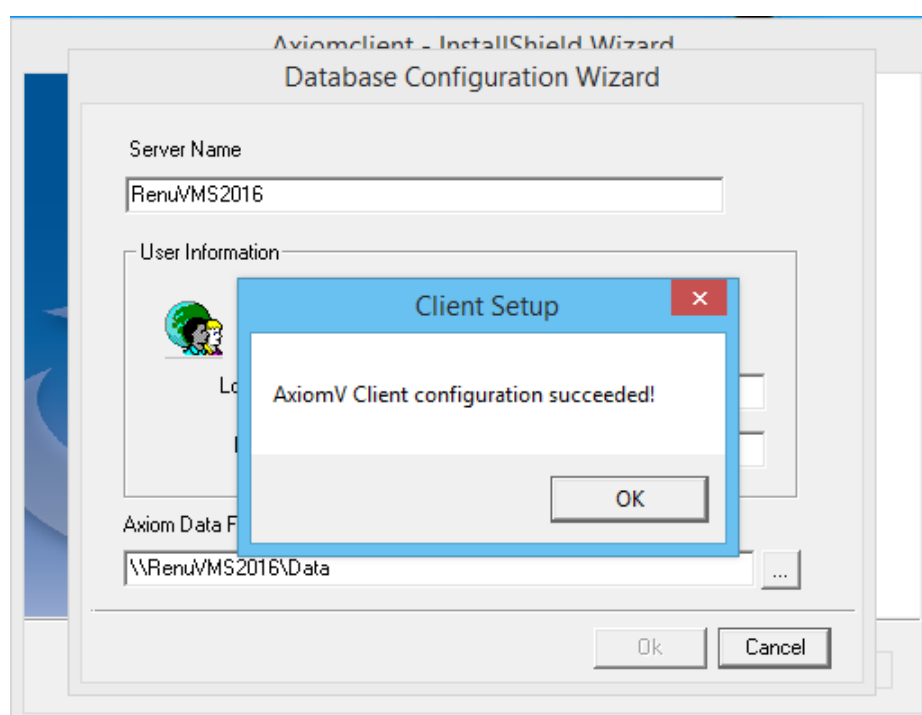


Click on *Install* to continue.

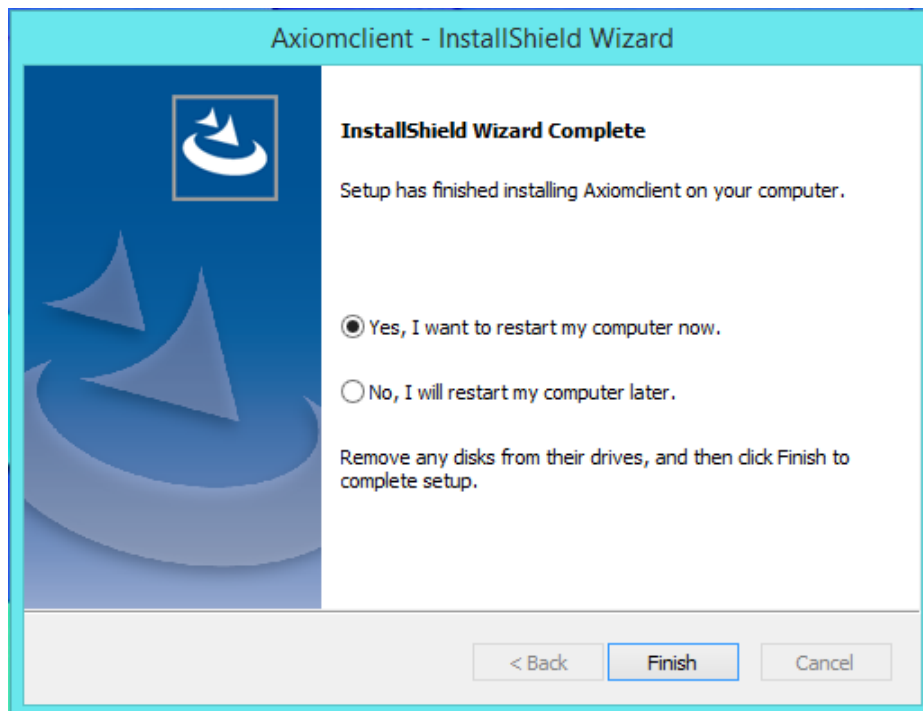




Fill in server name, log in information for SQL server, and path of **Data** folder which should already be shared in Data server machine, and click **OK** to continue installation of AxiomVR4 client.



Click **OK** to get Pending restart window.



Click *Finish* will restart machine.

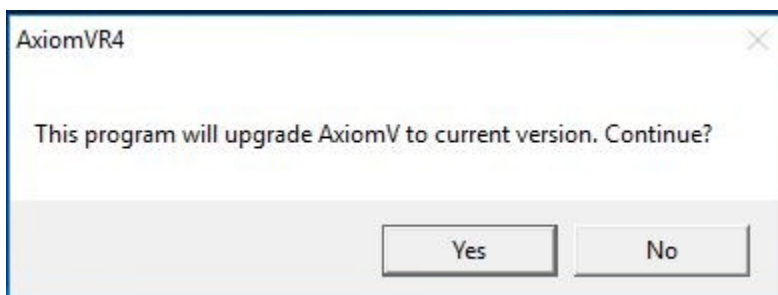
AxiomVR4 Upgrade

Run the latest available Service pack from the upgrade folder of the CD.

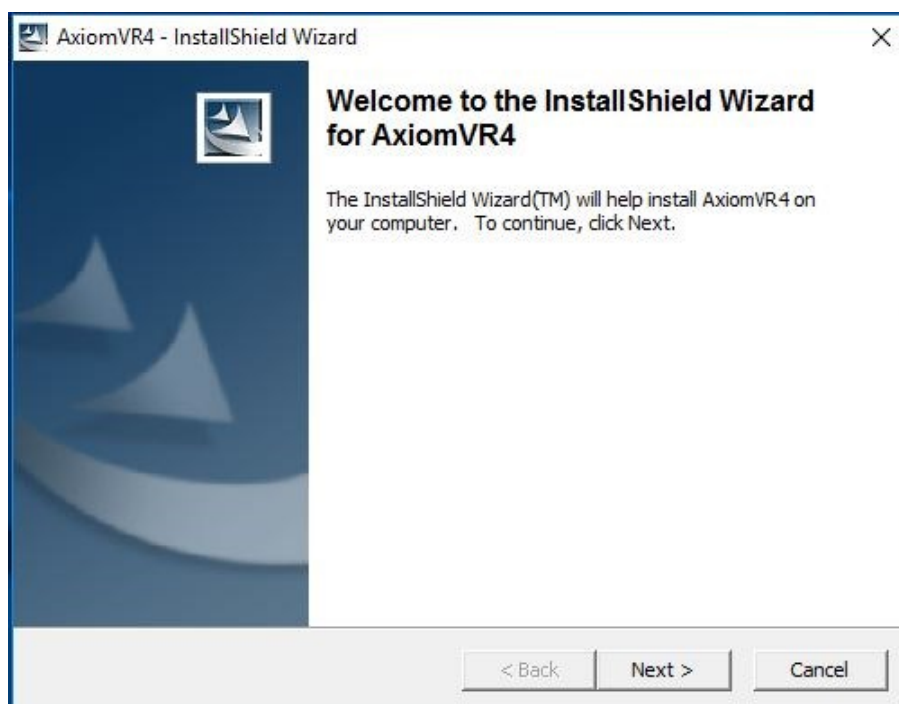
Upgrade package is same for Data server, comm server, as well as Client installation.

All servers and clients must run the same version of software.

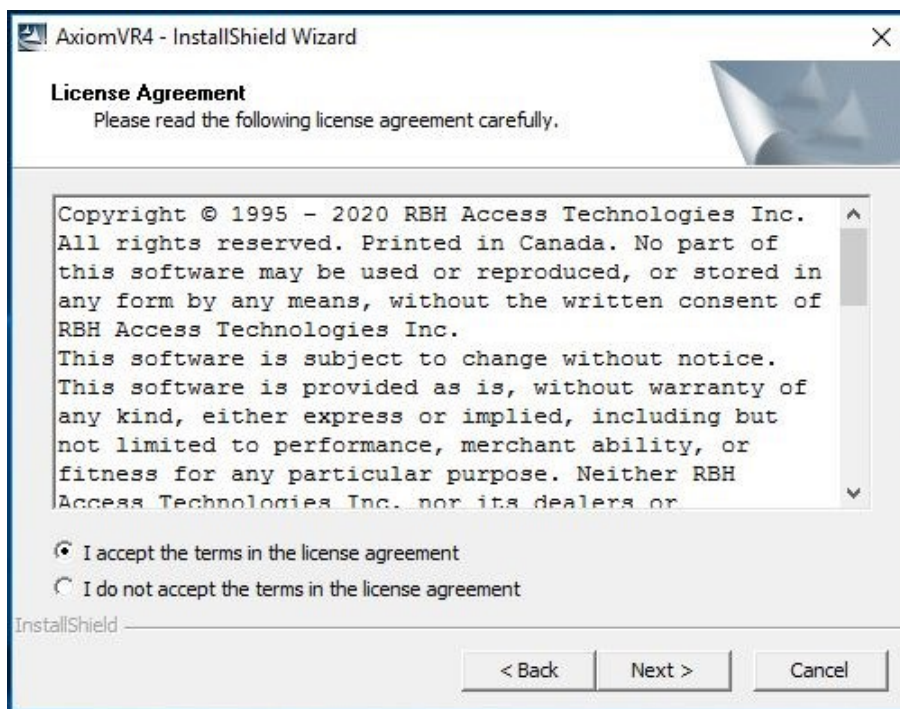
Just follow the on screen instructions to upgrade AxiomVR4 servers and clients.



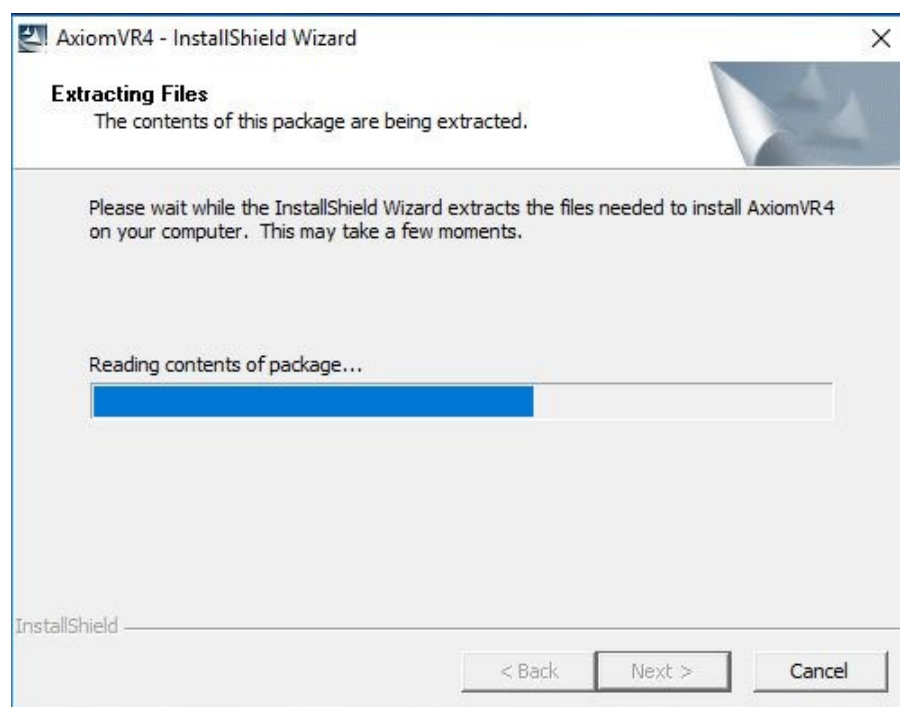
Click Yes to start upgrade Wizard

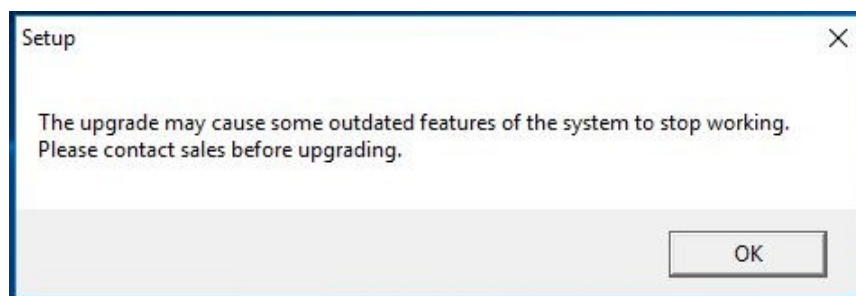


Click *Next* to get the License Agreement

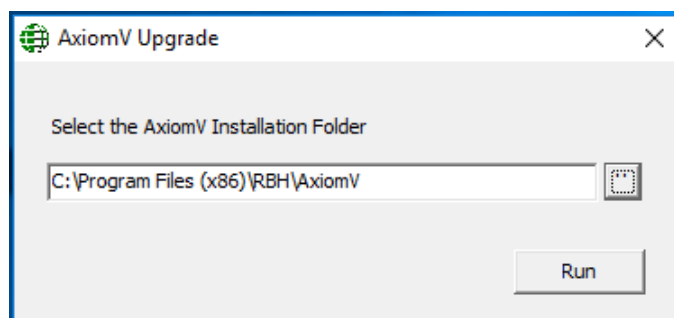


Accept the License Agreement and click on *Next*

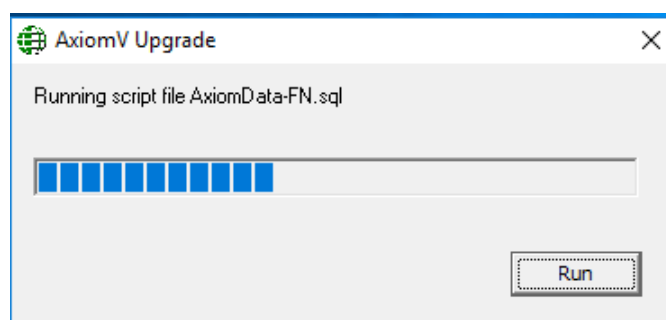




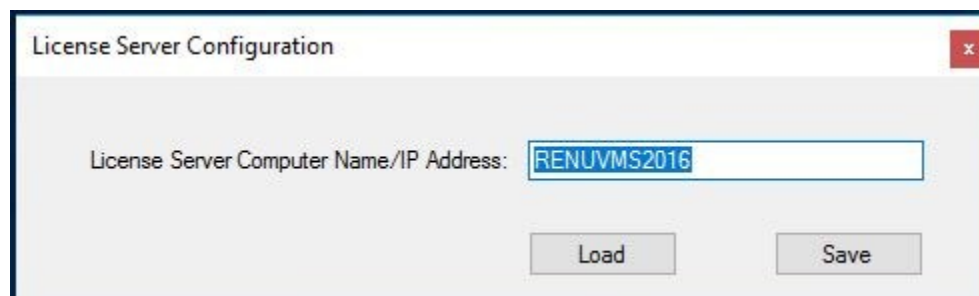
You may get a warning message to confirm from your sales representative if you have some optional CCTV/Bio integration already installed on your system, if those are still supported.



Select the AxiomV installation folder.

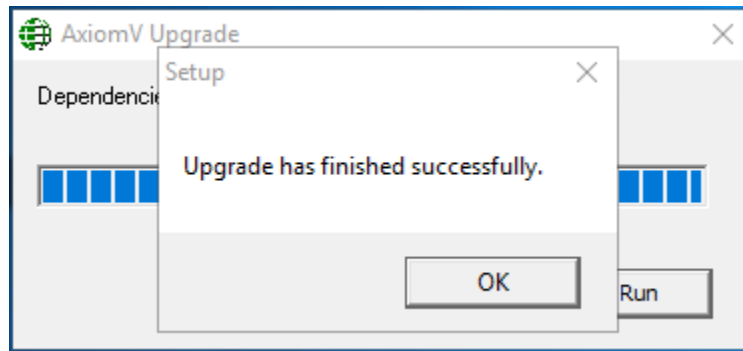


Click *Run* to start upgrade.



Before finishing the upgrade, it will bring up the License Server Configuration window.

Confirm that the license Server name is correct, *Save* and close the window to finish upgrade successfully.



Make sure to reboot the machine after the upgrade.